

wgu9ldf0{gu/kflnsfsf]bf}f]gu/ ; efdf k|tt cfly\$ j if{@)&%÷&^ sf]glit, sfo&nd tyf ah̄

pk-kdv >l kr̄nsdf/l >7af6 wgu9ldf0{gu/kflnsfsf]bf}f]gu/ ; efdf k|tt cfly\$ j if{@)&%÷&^ sf nflu j flif\$ glit, sfo&nd tyf ah̄

### -s= glit tyf sfo&nd

gu/ ; efsf c&blf Pj +gu/ kdVHo"  
fu/ sfo&flnsfsf ; b:oHoX?,  
gu/ ; efsf ; b:oHoX?,  
kdV kzf; slo clwsf tyf ; DkOf{sdff/l ldqx?

### c&blf dxflj,

!= k7edl Mgu/kflnsfsf]cfly\$ j if{@)&%÷&^ sf]glit tyf sfo&nd o; ul/dfdo ; ef ; dlf  
k|tt ug{kfp&f d uf]j flg t ePsf]5'. gkfn Ps :j fwlg / ; fje&f ; Qf ; DkGg dh& xf].  
Oltxf; sf]lj leGg sfnv08x?df gkfnL hgtfn]u/\$f j lnbfglk0f{ ; 3if{? hgcfGbfihg, hgo4,  
dwz cfGbfihg nufotsf ; a}lsl; dsf /fhglts cfGbfihgaf6 ; 3lo nf\$tflGqs u0ftGqfts  
gkfnfsf] ; lawfg 3f]0ff e}xfl o; sf]sfo&j ogsf] r/0fdf 5f}. @ g=k&zf]l; /xf lhNnfdf  
cj l:yt o; wgu9ldf0{gu/kflnsfnf0{ ; d[4sf]lzc/df kbfpf] sfd cfkn&f rbf]t k0f{ePtf  
klg gj lgdf&sf] o; 38ldf o; nf0{Pp6f P]txfl; s cj ; /sf] ?kdf lnP/ cuf8l a9g' xfd]l  
klxnfsbd xg]s'fdf lj Zj :t kfg{rfxG5'. gkfnfsf]0ltxf; df ; h~wfg k&Q clwsf/sf]kof&sf]  
l; nl; nfdf kof&t clwsf/sf]lj Gof; ; lxtsf] ; l&otfsf] sfo&j ogsf] qmddf of] gf&f] kof&sf]  
yfngl xfdln]u/\$f 5f}. ; h~wfgn] :yfglo txnf0{lPsf] sfo&fnlslo, Joj:yfkslo / Gofols  
clwsf/ d&b]cfh xfdl gu/ ; efdfk&f Joj:yfkslo cEof; ug{u0/x\$ff 5f}. ctMo; P]txfl; s  
lbgdf wgu9ldf0{gu/kflnsfsf]bf}f]gu/ ; efdf pkl:yt xg' xg] ; a}gu/ ; efsf ; b:oHoX?  
tyf sdff/l ldqx?nf0{xflb\$ :j fut ub5'.

### ; ef c&blf dxflj,

### gu/ ; efsf ; b:oHoX?,

:yfglo ; /sf/ l gkfnL hgtfsf] bzsf]b&vsf] Tofu, alnbfg / nfdf] ; 3if\$ff] pkn&w xf].  
alnbfglk0f{ ; 3if&f6 k&lt / P]txfl; s ; h~wfg; efaf6 hf/l ePsf] gkfnfsf] ; h~wfg cg' f/  
:yflkt :yfglo txsf clwsf/x?nf0{cEof; ug{cleogdf xfdl cl3 al9/x\$ff 5f}. o; cj ; /df  
d nf\$tflq k&ltksf]nfdf] ; 3if{Pj +cfGbfihgaf qmddf cf^gf]cdNo hlj g alnbfg lbgxg]; DkOf{  
1ft c1ft zlxbx?klt ej k0f{>4f-hnl ck&f ub5'. ; fy} lj leGg cfGbfihgaf qmddf 3f0t]  
j kQf gful/sklt pRr ; Ddfg k\$6 ug{rfxG5'.

xfdf cu|h tyf k|[hn]b|yfPsf]ky, b|y\$; ; kgf, g|kfnf]; h|wfgn]kl/sNkgf u/\$f]; 3lo zf; g k|ffnl|sf] cfwf/zlnfsf] ?kdf /x\$f] :yfglo txsf] P|txfl; s lgj f|g ; DkGg e0{ xfdl ; 3lot sfoffjogsf]k|/lDes r/0f /x\$f] 5f}. o; alr gu/kflnsfsf]k|d gu/ ; ef ldlt @)&\$ kf!f !( / @) ut]; DkGg e0{; s\$f]5 . k|d gu/ ; efaf6 k|f/t ah|b glit tyf sfognd cg?k gu/kflnsfsf]lj sf; lgdfnf nufotsf sfdnf0{cuf8L a9f0{/x\$f]5 . cfh xfdl gu/kflnsfsf]bf]f]gu/ ; efdf pkl:yt ePsf 5f}.

wgu9ldf0{gu/kflnsf nf\$tGqsf Goftd\cfwf/e|t dNo dfGotf, axhj fbl vhf ; dfh, dfqj clwsf/, nf\$tGq, ; fdflhs Gofo, ; xsfl/tf, ; xcl:t|j / ; dgj osf]l; 4fGtnf0{cfld; ft ub{l j|lwsf]zf; gk|t k|fK|ta4 5 . nf\$tGqnf0{; fdflhs hljg k4ltsf ?kdf :yflkt ug{s/fdf gu/kflnsf x/kn k|fTgzln 5 . j t|fg ; dodf zf; slo Joj :yfdf cfPsf]kl/j t|gsf]cg|lt ; a}gu/af; ln]ug{; sg|eGg]f xfdlx? c|o|t ; r} 5f}.

wgu9ldf0{gu/kflnsfsf]lta|cfly\$ lasf; ug{cfhsf]xfdf]cfj Zostf xf]. :j flwg, cfTdlge{ tyf c|t/lge{ cy{Gq lgdfnf ub{; fdflhs Gofo ; lxtsf]bluf] / km/flsnf]cfly\$ j|4 xf; n ug[xfdf]k|yfg laGb' xf]eg]wgu9ldf0{gu/kflnsf ; lxt dh|ssf]; d|4df of|ubfg k'|df0{; 3lo ; /sf/sf]dh nlo a; d|4 g|fn ; v|l g|fn|E nf0{; fsf/ kfb}; dfhafb pGdv cy{Gq lgdfnfdf of|ubfg k'|dfpg' xfdf]nlo xf] .

### @ rfn'cf=j=@)&\$÷&% sf]glit tyf sfogndsf]; d|liff

gu/sf]cfly\$; fdflhs, ef|f]hs tyf ; f|s[t s l|j|j wtfnf0{cfld; fy ub{; GtInt / ; dGoflos l|j sf; sf] af6f|f cl3 a9y o; gu/kflnsf b|f ; sNkt 5 . ; sf/flds ; f|f, of|hgfa4 / k|yldstf k|t l|j sf; cj wf/Offaf6 dfq l|j sf; ; Dej 5 / ; f|l cfwf/df l|j sf; lgdfnf sfdf? x|jk5{eGg]f gu/kflnsf l|j Zj :t 5 . gu/kflnsfsf]bluf] / ; dtfdhs l|j sf; sf nflu PSnf]gu/kflnsfaf6 dfq ; Dej x|f|f o; sf nflu ; DkOf{gu/jf; lx?sf] ; xeflutf, ; m|gtf / ckg|j sf]clt g}h?/l x|j h|f5 . . . dflns xf|f|g, ; j|s xf|f|eGg]dfGotfdf cfwf/t hgpQ/bfol, kf/bzl{ d|g|tl / ; xof|l ; eGqaf6 g}; d|4 xfl; n ug{ ; lsG5 eGg]dfGotfnf0{gu/kflnsfn]cf|gf]dfu|z|sf ?kdf u|0f u/\$f]5 ..

cfly\$ j if{@)&\$÷@)&% sf]glit tyf sfogndsf]k|fV nlo **as|f, lz|f, ko6g, jf:yo, ; -rf// / k|f|f|f/wgu9ldf0{gu/kflnsfsf] ; d|4sf] dH cfwf/E /x\$f] lyof] . ; 3lotfsf] sfoffog; E} l; xb/af/sf]clwsf/ hgtfsf]alrdf k|ofpg sf|f|f ; flj t x|j|ck]ff cg?k rfn'cfly\$ j if|f gu/kflnsfn]gu/jf; lsf]lxtnf0{s|b|j Gbdf /fv] cfk|nf sfdnf0{cuf8L j|9f0{/x\$f]5 . ca d rfn'cfly\$ j if|f ; Dkfbg ePsf dx|j k|f{lq|ofsnfkx?nf0{a|fut ?kdf k|z ug{cg|lt rfxfG5' .**

wgu9ldf0{gu/kflnsfsf]k|d gu/ ; ef ldlt @)&\$ kf!f !( / @) ut]; DkGg ePsf]5 . ; efn] rfn'cfly\$ j if{@)&\$÷&% sf nflu ?= \$^#\$\*\*!%. ?k|f|f] ah|b l|j|go|hg u/l ; f|j|lgs ul/Psf]f cfly\$ j if|f]cGto ; Dddf nueu \*) Ü ah|b sfoffjog x|j|b|vPsf]5 .

## **sif tyf kzkG5l**

ls; fgnf0{ ; j { he ?kdf 3/d}kflj lws ; ]f kbfQPsf]5 . rfn"cf=j=df ls; fgx?sf nflu %)Ü cgbfgdf kfj / l6n/ lj t/0f ug]sfo{kllqmfdf /x\$]5 . kloj j 8fsf ls; fgx?nf0{lg M zNs ?kdf cfksf lj ?jf lj t/0f ug]sfo{k1/De ul/Psf]5 . sfutl, cgf/ tyf cfhsf]lj p lj t/0f ug]sfo\$]5 kf/De ePsf]5 . lj 8/ %)Ü cgbfgdf tyf t/sf/l]sf]ldgl ls6 lj t/0f, :k/, u6/ lj t/0f ul/Psf]5 . df5f e/f &%Ü cgbfgdf, dxfhfn %)Ü cgbfgdf lj t/0f kllqmfdf /x\$]5 . wgu9ldf0{gu/kflnsfsf]sif Joj ; fo k]Cj Pj, @)&\$ hf/L ul/Psf]5 . gu/kflnsfsf ; a} j 8fdf df6f]hf F lzlj / ; rfng ul/Psf]5 . rfn' cf=j=df % xhf/ cfksf]lj ?jf lj t/0f sfo{rln/x\$]5. cfufdl cf=j=df yk !) xhf/ cfksf nufotsf kinknhsf lj ?jf lj t/0f ug]sfo\$]5 .

## **; xsf/l**

; xsf/l Pj, @)&\$ hf/L ul/Psf]5 . gu/kflnsf lfj leqsf ; a} ; xsf/l ; :yfx?sf]clenj Jojl:yt ul/Psf]5 .

## **kz'ljsf; tkn**

afv] ; ldlt u7g u/l gu/kflnsfsf ; a}j 8fdf @ j 6fsf b/n]ao/ hftsf af\$]f lj t/0f ul/Psf]5 . lxp]j if]3fF lj p÷lj ?jf lj t/0f ePsf]5 . 8fn]3fFs]ajf{j j t/0f ePsf]5 . kz'lj sf; zfvfaf6 lgoldt ?kdf kz'lrlst; slo ; ]f ; j { he ?kdf kfjfg ul/Psf].

## **:jf:Yo tkn**

gkfn ; /sf/af6 @ g=kf]sf] wgu9ldf0{ gu/kflnsfdf :jf:Yo sfo\$]5 gf] ePsf] . gu/kflnsfsf]!\$ g=kf]8fsf]v\$]l v]f]fdf ; fdbflos :jf:Yo 0sf0sf]yfkgs ePsf]. j8f g=kf]# ef]ldf zx/l :jf:Yo l]ngls ; rfng ePsf]5 . !\$ j 6}j 8fx?df Ho]7 gful/sx?nf0{3/b]f]d} :jf:Yo lzlj / dfknf :jf:Yo k/l]f]f / cf]fwl lj t/0f ul/Psf]. o; sfo\$]daf6 !^)) hgfnfe]j t ePsf 5g\

SofG /, d6sf]eNj kn]j / d]f]f v/fj ePsf lj /fdlnf0{gu/kflnsfsf]tkn]f6 ?= %))). - lbg]sfo{ul/Psf]5 . gu/kflnsfsf ; a}lj Bfnodf ; a}lj Bfylh]f0{h]fsf]cf]fwl lj t/0f ul/Psf]5 . a]wfs/0f lzlj / ; ~rfng u/l !#\$ hgfn] :yfol j G]wfs/0f ; ]f lnPsf 5g\ . wgu9ldf0{gu/kflnsfdf :jf:Yo aldf sfo\$]5 . rfng e0/x\$]5 . rfn"cf=j=df]:jf:Yo tkn]f]ah], glit tyf sfo\$]dsf] ; DaGwd ; a}:jf:Yo ; :yfdf ; fj h]gs c]t/l]qmf ul/Psf]5 . gu/kflnsf e/l cf]fwl lj t/0f ePsf]cf]fwlsf]cefj xj lb0Psf]5j . gogk' :jf:Yo rf]sl / lj i0fk/s]l :jf:Yo rf]ldf kf]uzfnf ; ~rfngdf Nofpg]sfo\$]yfngl ul/Psf]5 .

## **lzlf tkm**

wgu9ldf0{gu/kflnsfsf]lzlf lgodfj nl, @)&\$ kfl/t u/l sfo\$]ogdf cfPsf].

lh]nf]k]lxnf]k6s z]fs Sofn]8/ kf]fzg u/l k7g kf]gnf0{lgoldt ul/Psf].

slff \* sf]cfwf/e]t k/l]ff ; rfng u/l gu/kflnsfaf6]nAwf\$ kq lj t/0f ul/Psf].

gu/sf] lzIffnf0{ yk Joj l:yt / u0f:t/lo agfpg] u/l cfj Zos glltut Joj :yf u/l lj leGg  
sfo{? ; DkGg ul/Psf]5 . gu/sf ^ j 6}dfWbfls l j Bfnox?df 0{xflh/lst]Joj :yf ul/Psf]5 .

; a}l j Bfnox?df sDko6/, LED nufot ; l gf k l j lw ; u ; DalGwt ; fdfullx? l j t/0f ul/Psf]5 .  
gu/kflnsfsf] ; a} l j Bfnox?sf] lgoldt cgludg lgl/lf0f ul/Psf] h; af6 ; fdbflos l j Bfno  
lzIffsf]u0f:t/df ; sf/flds kl/j t q cf0/x\$]5 .

## u} ; /sf/l lf]

u} ; /sf/l ; :yfx?n]gu/kflnsfdf ; :yf ; lrsf] u/f0{gu/kflnsfsf]cgdtl lnP/ dfq sfd ug{  
sfo{f0{l g/Gt/tf lb0g\$ . cfufdl cf=j= olg; km u :jf:Yo tyf ; /; km0{l f]df gu/kflnsfn]  
; fenf/ldf sfdug]u/l ; Denf]f e0; s\$]5 .

## n]Es ; dfgtf tyf ; fdflhs ; dfj lzs/0f -nllft ; d]-

h]7 gful/s, blnt, ckfu, dlxn, lk5l8Psf]ju{ ; u ; DalGwt nllft ; dbfostf nflu ; Ddfg  
sfo{md, ; lkdhs tyf hfu/0fsf sfo{mdx? ; ~rfng e0{x\$]f 5g\

tYof\$ ; sng M gu/sf] hg; fl^nos, kfslts, cfly\$, ; fdflhs, ; fslts, ef]ts kf]f/f/  
/f]huf/lst] cj :yf, sh ufx:Yo pTkfbg, kltJolQm cfo, dfgj ljsf; tyf n]Es ; zlQms/0f  
; lsf], ; fjhlg ; DklQ, ; fdbflos ; DklQ ejg, ; 8s, k; n, Joj ; fosf] ljj/0f ; lxtsf]  
tYof\$ clenj cBfj lBs ug\$]nflu Pk dfknf tYof\$ ; sng sfo{clGtd r/0fdf klu\$]5 .  
o; }cfly\$ j ifdf tYof\$ ; klj li6 -8f6f 06k ug{sfo{clGtd ?k lb0g\$ .

:yfglo sfgb M gu/kflnsfn] xfn; Dd l j leGg !\* j 6f Pg, l god, lgb]zsf, sfo{j lw lgdf{  
e} s\$]f 5g\eg]cGo sfgbx? lgdf]sf] qmddf 5g\l. klxn]gu/; ef af6 kfl/t l j leGg Pg,  
lgodfj nl, lgb]zsf, sfo{j lw :yfglo /fhkqdf k\$flzt u/] gu/kflnsfn]To; sf]hfgsf/l ; 3lo  
/ kblz ; /sf/nf0{u/fPsf]5 .

:yfglo Gofo ; Dkfbg M k lnt sfgbn]lbPsf]clwsf/ kofu u/l Goflos ; ldltn]:yfglo Gofo  
; Dkfbgsf]sf d k l De u/\$]5 . Gofols sfo{f0{Joj l:yt / sfgb ; ut agfpg Gofols ; ldt-  
sfo{j lw ; DaGwl\_ Pg rfn'gu/ ; efaf6 hf/l ul/g\$ .

ljjw Mgu/kflnsfsf sfo{t sdff/lx?sf]sfo{ Dkfbgnf0{kefj sf/l / hgpQ/bfol agfpg tyf  
cfufdl j if{ gu/kflnsf 3f]f0ff ePsf] ltyl c; f]h @ ut] Pshgf sdff/lnf0{ k/:st ug{  
sfo{kflnsfn]sfo{kflnsfsf ; b:ox? ; ldlnt Pp6f ; ldt u7g ug{sfo{ul/Psf]5 .

ca d cfufdl cfly\$ j if{@)&%&^ sf nflu k|tflj t glit tyf sfo&nd k|tt ug{rfxfG5'.

bl3\$fnlg ; f] M asff, lzff, ko6g, jf:yo, ; ~rf// kf]ff//

||gu9ldf0{gu/kflnsfn]; dAsf] dh cfwf//

nlo tyf p2]o M wgu9ldf0{ gu/nf0{ sif, ko6g, lzff :jf:yo Jofkf/ / kf]ff/ lasf; sf dfwbdaf6 cfly\$, ; fdflhs tyf ; f:s[ts ?kdf ; DkGg, jftfj/0flo b[6n]:jR5, zx/l ; lj wf ; DkGg Jojl:yt gdff zx/ lgdf ug}.

pInnlvt bl3\$fnlg ; f], nlo tyf p2]o dtfljs o; gu/kflnsfn] cf=j =@)&%=) &^ df cj nDj g ug]glit tyf sfo&nd ; Ddfgt gu/ ; ef ; dlf k|tt ug{rfxfG5'.

s\_ cfly\$ ljsf; M

!=sif tyf kzkg5l

acfly\$ ; d[lsf] klnf] cfwf/ sif eGg] dh gf/fsf ; fy sif pTkfbgdf Jofj ; folS/0f, cfwlgsls/0f, oflgqs/0f tyf ahf/ls/0f lj zif hff lbb}; fdlsx vzl koffnl, ; fdlsx kzkg5 / lj sf; u/l sif lfqnf0{cfdlge{ / doflt agfpg]glit cj nDj g ul/g\$ .

- ; adlf afnl, /xg5g hlf vfnl eGg] glit cg?k gu/ Ifgleq kg} hufnf0{ sif, a; f]f; , Joj ; flos, Jofkfl/s cfBflus, jg / ; fj hlgss pkofusf] Ifqdf j ul\$/0f u/l Jojl:yt ul/g\$ .
- sif ahf/ ; hgf, sif ahf/ tyf xf6ahf/sf]kj ff/ lgdfqf, ; fgf l; Ff0{lgdfqf, tfInd, klij lw k|f/, klij lws 6]f, sif ; fdfls cfkl{ / sif lfdtf lj sf; sfo&ndsf] ; ~rfng ul/g\$ .
- sif pTkfbgdf a9fj f lbg j flif\$ ?kdf sif d]hfsfcfofhgf ul/g\$ . pTs[6 ls; fg / sif ; d]nf0{; Ddfg ug]fo&nd Nof0g\$ .
- gu/leq sldtdf @ j 6f sif ; hgf sif / sif kf7zfnfsf]Joj :yf ul/g\$ .
- t/sf/l pTkfbgaf6 gu/kflnsfn0{t/sf/l cfdlge{ agf0g]5 .
- sif pTkfbg, k|fvg Joj ; folS/0f, cfwlgsls/0f, oflgqs/0f tyf ahf/ls/0f sf nflu sif pTkfbg :yn; Dd sif ; 8s ; ~hfn kfofpg]sfo&sf]yfnql ul/g]5 .
- sifhGo kifst k\$fk tyf dxfdf/l /f]sf]lgo6q0fsf nflu lj zif kxn ul/g\$ .
- pRr dNooQm sifhGo j :t5f]k|f, lj sf; tyf ahf/ls/0f tyf sif; Dj Gwl j ldf / ; fgf tyf ul/alsf] /yfdlg /x\$fsf ls; fgxnf0{; xlnotk0f{shf{; xhls/0f sfo&ndsf] z?j ft ul/g\$ .
- gub]fnl, t/sf/l vzl, kmnkth g; l, df5f, cfk vzl nf0{ Joj ; flos ?kdf lj sf; ug]zif kofsh sfo&nd ; ~rfng ul/g\$ . cfufdl cf=j=df yk !) xhf/ cfk nufotsf kmnkthsf lj ?jf lj t/0f ul/g\$ .
- elufh / xfj fkfgl cgsh xg]sif koffnl nfu"ul/g]5 . sif cfh/, dn, lj plahg, / tfIndsf]kpw ldnf0g]5 .

- df; ' tyf bUwhGo -kz'kG5L\_ kfngsf nflu uf0{ e}l, sV'f, /fEf, afvI; E', xfF / kJf nufotsf kzkg5lsf] Joa; flos kfngsf nflu Ij zJf ofhgf agf0{ cgbfgsf] Joj :yf ; lxt ; xlnot b/df sif C0fsf] Joj :yf ul/g5 .
- sif alplj hg, gZn, dnvfb / /; fog tyf cfJflwx\_ssf] cfkl't{ pkofu / lgodgnf0{ Joj l:yt / kEfj sf/l agf0g5 .
- **klo\$ j8fdf sDtlcf Pp6f sif ; xsf/l / x/\$ ufpff sif ; dx lgdf0f u/l / sif ; DaGwl :yfglo ; ^S ; #yfx\_ssf] ; dgjodf sif k0ffnlssf] j flgsls/0f ug] sfo\$sf] z?j ft ul/g5 .**
- wgu9l ahf/sf] sif xf6ahf/ nf0{; b9s/0f / la:tf/ ul/g5 .
- sif kzfnnf0{; Ddflgt, dofblt / sifsnf0{ cfldge{ agf0{ sifdf cfl>t hgtfsf] hlj g:t / wf/ ul/g]5 .
- t/sf/l tyf cGgaflnsf] e08f/0f ug{; j }kIfsf] ; xeflutfdf gu/ :t/lo sif e08f/ tyf zlt e08f/ ux lgdf0f k\$bf cuf8l a9f0g]5 .
- sifsf nflu cfj Zos kgJn, alp, sif cfJf/nf0{; j { he agf0glsf ; fy}cgbfgsf] Joj :yf ul/g5 . kEf/s dnsf] kphiu/l cfuflgs pTkfbgnf0{l j zJf kJf; fxg ul/g5 .
- **Ps ufpPs gdjf sif pTkfbg AnsSf] ofhgfnnf0{l j zJf hfB lb0g]5 .**
- sifsx?nf0{ cfj Zos kg{alp pTkfbgnf0{ a9fjf lbg dh alpaf6 lap pTkfbg sfo\$ddf kJf; fxg lb0{pGt alp ljt/0f / kzsf] gZn ; wf/df cgbfgsf] Joj :yf ul/g]5 .
- ; fdlxs tyf ; xsf/l vJlnf0{kJf; flxt ug{l j zJf cgbfgsf] Joj :yf ul/g]5 .
- sifsx?nf0{cfj Zos kg{alp pTkfbgnf0{a9fjf lbg dh alpaf6 lap pTkfbg sfo\$dd, pGt alp ljt/0f / kzsf] gZn ; wf/df cgbfgsf] Joj :yf ul/g]5 .
- bUw pTkfbgsf nflu lazJf glit cg?k @) hgf eGbf j9l / Jhuf/l lbg] u/l ; ~rfnt kzkgng tyf bUwhGo pBf]nf0{l j zJf cgbfg4f/f kJf; flxt ul/g]5 .
- kz'gZn ; wf/sf nflu siftd ueffwg sfo\$nd ; ffng ul/g5 . kz' cfxf/fsf nflu 3f+ vJtsf sfo\$dd ; ffng ul/g]5 . kz' :jf:Yosf nflu cfJfwl pkrf/sf] Joj :yf ul/g]5 . pTkflbt kzkg5lhGo pTkfbgsf] plrt ahf/s/0fsf]kJf gw ldnf0g]5 .
- sif s tyf kz'j:Yo ; Jf kJf lwsx?sf] Ifdtf clea[l sfo\$dd ; ffng ul/g]5 .
- gu/ leqsf kzkg5l kmd{ dfzk; n, PuJf k; nx? btf{u/l lgodg ul/g]5 .
- :jR5 / :j:y df; ' pkef0mf ; Dd klofpg cfwlgz kz' jwzfnf lgdf0f k\$bf cuf8l a9f0g]5 . ; fy}ahf/ lgsf df; ' k; nx?sf]:ynut cjnfsg ; dtsf]cfwf/df rfn' j ifdf sDtlcf % j6f df; ' k; nnf0{cfwlgz df; ' k; n ; ~rfngsf nflu gub cgbfgsf] Joj :yf ul/g5 .
- sib] /sf/sf] glit cg?k sif vJl ladf / kz' ladf sfo\$ndnf0{kEfj sf/l agfpg ; xofu ul/g5 ; fy}sif sif kJf g ofhgfnnf0{kEfj sf/l agfpg5 .
- kzkg5l lrslf; f ; Jfnf0{; /n ; xh / lgMNs cfJfwlsf] Joj :yf ul/g5 .

## @= ;xsf/l

- **aufpFufp**; **xsf/l, 3/ 3/df esf/lE** eGg] gf/fnf0{ cfld; fy ub}; fJ hIgs, lgHl / ; xsf/l sf] ltg vDa] cy{lgltnf0{sfo{j ogdf lJ zJf hfB lb0g]5 .
- gu/leq :yfkf ePsf ; xsf/l ; :yfx?sf] cj :yf lJ Zn]f0f ; :yfut lJ sf; , kJ fWf/ lgdfQ / Joj ; flos lJ sf; sf nflu ; xsf/l ; :yf btf{; DaGwl Pj tTsfn hf/l u/l sfoffj ogdf Nof0g]5 .
- sJif pTkfbg / j hfl/s/0fdf ; xsf/lx?nf0{ kf]; fxgsf] nflu lJ zJf cgbfgsf] Joj :yf ldnf0g]5 .
- ; xsf/l dfkmt sJif kmd{tyf sJif pBf] ; ffngdf kfyldstf lb0g]5 .
- ; xsf/l dfkmt n3'shf{nufglsf] nflu lJ lQo ; :yf tyf a\$X?df ; dGj o ug{glit ln0g]5 .
- ; xsf/l ; :yfx?sf] lfdtf clej[4 / ; :yfut lJ sf; dfkmt sJif nufgl]dL j ftfj /0f >hgf ul/g]5 .

## #= **pBf] tyf j fl0flHo**

- gu/nf0{cfly\$ ?kn] cfldge{ agfpg gu/ Ifgleq pBf] :yfkf gsf nflu pBf] dL lgltx; cj nDag ug\$;f ; fy}pBf]lx; nf0{pBf] :yfkf ug]zJf kf]; flxt ul/g]5 .
- cfBf]us sf]8f] sfod ul/ 7hf, denf]f / ; fgf pBf]x? ; ffng ug\$;f] nflu pBf] lJ sf; sf]; DefJotf c]bog u/l cfj Zos glit th]f ul/g]5 .
- ul/alsf] /yfdg] /x\$] k0f{a]f]huf/nf0{tflndsf] dflbdaf6 pBdlzntfsf] lasf; u/f0 pBdl agf0g]5 .
- gofFpBf]x? :yfkf ug{nufgl d]q j ftfj /0f >hgf ul/L /f]huf/lstf cj ; / l; h]f ul/g]5 .
- a9f]lj b] knfog /f]g :yfglo :t/d}oj fx?nf0{pBdlzn agfpb}nlug]5 .
- :yfkf x] / ; ffngdf /x\$] pBf], kmd{tyf k; nx?sf] btf{/ lgodg ul/g]5 .
- pkefOmf xlt ; Af0f ul/g]5 .
- n3'; 3/h' tyf ; fgf pBf]sf] btf{ gj ls/0f, vf/hL / lgodg u/l cfBf]us cgzf; g sfod /flvg]5 .
- Jofkfl/s kmd{k; nsf] btf{ cgdtL, gj ls/0f, vf/hL / lgodg ul/g]5 .

## \$= **vfgl tyf vlgh**

- hyfefjl clgolGqt ?kdf e0/x\$] 9Ef, lu6L, afnjf, df6f] pTvggnf0{/f]lg]5 Pj + vfgl tyf vlgh kbry{; DaGwl ; hgf tyf tYofl ; lNg, clenyg tyf Joa:yfkf nufotsf sfo{k]/De ul/g]5 .
- 9Ef, lu\$L, afnjf, df6f] v/l9Ef cfLb vfglhGo j:t]sf] ; j]f0f, cGj]f0f u/L ; f]sf] ; Af0f, lJ sf; , pTvgg\ / pkof] ; DaGwl btf{ cgdtL, gj ls/0f, vf/hL / Joj :yfkgsf nflu vfgl tfy vlgh kbry{; DaGwl Pj hf/L e}s\$] ; Gbe]f pQm sfgbsf]k]fj sf/l sfoffj og ul/g]5 .

- cfufdl cf=j=df gu/kflnsfsf] lfqfflwsf/ leq /x\$ f lu6l 9uf, afnj f, ufejh, df6f] nufotsf vfgl tyf vglhhGo kbfyk?sf] 7\$ sf dfkm] s/ b:t' zNs c; hl ug{glt ln0g\$ .

## %= /fhuf/ kh4g tyf ul/al Gohls/0f

- ul/al lgj f/0f ; DaGwl :yfglo gllt, sfgö, dfkb08, lgodg / clbog cg'; Gwfg
- ul/al lgj f/0fsf]:yfglo /0fglt thof ul/ /fhuf/lst cj ; / l; hgf ul/g\$ .
- ul/a 3/kl/j f/ klxrfg; DaGwl :yfglo ; j f0f, ; hgf Joj :yfg / lgodg sfo{ cl3 a9f0g\$ .
- ul/al lgj f/0f ; DaGwl /fli60, kfblzs / :yfglo ; :yf; E ; Dks{ ; d6j o / ; xsfo{ ul/g\$ .
- /fhuf/ tyf a]fhuf/sf] tYofÍ ; Íng, k\$ng / ; hgf koffnlst]:yfgf ul/g\$ .
- klxrfg ePsf ul/a 3/kl/j f/ Pj +nllft ; dñ ; DaGwl :yfglo ofhgf, sfo{nd, ; f] kl/rfng / Joj :yfg / u/l cfo cfhgsf]cj ; / kfpg ug{sfo{sf]yfnng ul/g\$ /
- ; 3lo / kfpg sfgö adfhd :yfglo txdf ; Sdaf; lsf] klxrfg / clenyg u/l j:f:tljs ; Sdaf; lsf]hllj sfkhg / a; f]; Joj :yfg ug{sfo{kf/De ul/g\$ .

## v\_ ; fdflhs ljsf;

### != IzIff

- ablf hgziQm u0f:tl/o IzIff, cfldlge{ Pa+; d{ gu/ xfd]ck]ffE eGg] dh gf/f ; lxt z]fs lfqdf Aofks ; wf/; E]lasf; sf]lglt nflu/l Ps j 8fPs gdjf laibfnosf] ofhgf to ul/g\$ .**
- # j ifb]v % j ifdlsf afnaflnsfsf] nflu kf/IDes afn ljsf; sf] cj wf/0ff cg'; f/ ljs Bdfg s]nf0{Joj]:yt ub{cfwf/e't ljs Bfnodf afn ljsf; s] ; ~rfng ul/g\$ .
  - ; fdbflos cfwf/e't / dfbls ljs Bfnosf u0f:t/lo IzIffsf nflu pRr kfyldstfsf ; fy cufl8 a9f0g\$ . ljs Bfnosf ef]ts kf]f/f/nf0{ afn:ckfE tyf aftj /0fd] agf0g\$ .
  - klxnf]/0fdf kf]o\$ j 8fsf !-! ; fdbflos ljs Bfnonf0{cu]l dfbbdaf6 k7g kf7gsf] z?j ft u/l qmdzm; a}ljs Bfnoxd nf "u/f0g\$ . ; a}o:tf ljs Bfnoxd ljs Btlo k:tsfno (**E-Library**) sf]Joj :yf \$ j if{leq ul/g\$ .
  - cfufdl \$ aif{leq gu/nf0{k0f{; flf/ gu/ agfpg]gllt cj nDj g u/lg]5 . ; fy]lzf0f l; sf0\$]gjlg k2tl -h:t) Talking & Audio Visual Method)nf0{clusf/ ug{gllt cj nDj g u/lg]5 .
  - clt u/lj blnt, c; xfo, x?jf r?jf tyf ågå lk18t afnaflnsfnf0{**agu/ k]v z]fs 5fqal**] kfpg u/l k9g kfpg]xssf]; lglzrt ul/g\$ .
  - ljs Bfno ; zf; g, kf/blz]ff / hjfb]xtf clea[4sf] nflu lawfnodf ; fdflhs k/lif0f ; f] hlgz n]f k/lif0f / clgt]d n]f k/lif0fnf0{j f:tlj stfdf cfwf/t agf0g]5 .
  - oj fx?nf0{ ; /sf/l ; jfdf cfslift ub{b] ; jfsf] efj gfdf clek]t ul/ /fhuf/ldf clej[4 ug\$]nflu nf\$ ; jf cfof, IzIff; jf cfof h:tf k/liffnf0{nllft u/l sf]rE / tfnd sfo{nd ; ffng ul/g\$ .

- lgj f[r t k|t lglw, ; /sf/l lgsfodf sfo{t /fi6<; ]s sd{f/l / ; fdbflos lj Bfnodf clbfkg ug{lz lfsx?n] cfk|nf afnaflnsfnf0{ ; fdbflos lj Bfnodf k9fpq kf]; fxg ul/g]5 .
- wgu9ldf0{ gu/kflnsfdf Jojl:yt gu/ :t/lo k:t tsfno ejg lgdf0f\$ f nflu kxn ul/g]5 .
- **Ps j8f Ps gdgf laBfnoæ** ; rffng ug{glltnf0{cj nDag ul/g]5 .
- zNfs a]fjhuf/l ; d:ofnf0{lbfgdf /fvl Joj ; flos, ; lkdhhs / Joj xfl/s lz lffd df/fb} u0/x\$] lghls/0f Pa+loj ; fols/0fnf0{ Golgs/0f ug{ glit cj nDag ul/g]5 .
- laBfnosf]lz lffdf k|fj sfl/tf Nofpg cgludg, lgl/lf0f / ; kl/j ]f0f ul/g]5 .
- lz lff lf|df df/fpb} u0/x\$] lghls/0f Pa+loj ; fols/0fnf0{ Golgs/0f ug{ glit cj nDag ul/g]5 .
- lz lffd ; a]\$] ; dfg clwsf/ / kxF k|ofpg clgj fo{ cfwf/e't lz lffnf0{ k|fj sf/l ?kdf sfo{fj og ul/g]5 .
- zNfs a]fjhuf/l ; d:ofnf0{lbfgdf /fvl Aoa; flos, l; kdhs / Aoaxfl/s lz lff s]b|t sfo{nd ul/g]5 .
- ; a}laBfnox?df ef]ts k|fj/ Pa+lzsfs Aoa:yfkgsdf hf]b lbg]5 .
- zNfs pknAwlsf]cfwf/df lz lfs Pa+lafnonf0{k':s] ul/g]5 .
- laBfyl{; l|ef, ; ldtf cflb dfkb08sf cfwf/df laBfno ldnfg sfo{f0{cuf8l a9f0g]5 .
- gu/ :t/df axdvl k|alws lz lffno :yfkgsdf hf]b canDag ul/g]5 .
- jfnlj sf; / ; fdbflos clbbog s]b|f0{ ; do ; fk]f Jojl:yt / kl/dflht ug{ ul/TOR agf0g]5 .
- lz lff ; wf/sf nflu agu/ lz lff glit agf0g]5 .
- cfufdl zNfs ; q b]v k|j lws lj Bfno ; rffng ug{lj Bfnonf0{lj z]f cgbfg ; xof] ul/g]5 .
- lj z]f slff ; rffng ePsf lj Bfnonf0{k]; fxg ul/g]5 .
- lj Bfno lf] ; wf/ of]hgf cGt/ut lfdtf clea[4 tyf uf]7 ; rffng ul/g]5 .
- :gfts / :gfsf] txsf] slff ; ~rfng ug{ ; yf :yfkgsdf nflu hf]b cfj Zos kxn ul/g]5 . x/] l|Bfnodf lj 1fg / sDKo6/ kofuzfnfsf] Joj :yf ul/g]5 .
- :yfglo efiffsf] ; Af0f tyf ; Dawgsf nflu :yfglo efiffdf cfwf/t kf7aqmd tof/ u/l k7g kf7g ug{sfo{f nflu ; dbfonf0{k}; fxg ul/g]5 .
- blnt tyf ul/a lj Bfyl]sf nflu yk lj z]f slffx] ; ~rfng tyf 5fqj Qsf] Joj :yf ul/g]5 .
- lj Bfnodf /x\$] afn Snj nf0{yk Jojl:yt ul/g]5 .
- dlxgfaf/lzf sf/0f 5fqf slffd cgkl:yt xg] cj :yfnf0{ cGto u/l lj Bfnodf g} 5fqfd] z]f nfo PjdNg:zNs :ofg]l Kof8sf] Joj :yf ul/g]5 .
- pTs[6 glthf xfl; n ug{lj Bfnonf0{k}; fxg /sdsf] Joj :yf ul/g]5 .
- lj Bfnosf j flif\$ sfo{nd ejhdf cleefjs, lz lfs / lj Bfyl]sf] clgj fo{ ; xeflutfsf] nflu lj z]f sfo{nd nfu' ul/g]5 .
- afluxf lz lff k|b]gsf nflu ; sf/ftds lj e]sf cfwf/df afluxsf nflu lj z]f kf]; fxg sfo{nd ; ~rfng ul/g]5 .

- kIo\$ lj Bfnodf afndg] ckgEdg] Pj d\5fqf dg] zfrfno lgdf]f u/l ; ~rfng ul/g\$ .
- lj Bfnodf :j R5 vfg]kfg] / ; fab kfgl]xft wg]Joj :yf nfu' ul/g\$ .
- j 8f sfosf] l; kmf/l; sf] cfwf/df j fnj flnsfnf0{ lj Bfno gk7fpg] JolQmx?nf0{ gu/kflnsfn] kbg ug] ; f] h: t} ; fdflhs ; 'lff eOf / ; a} k\$ f/sf l; kmf/l; x?\_ af6 al~rt ug]gllt s8f0\$ f ; fy sfosf] og u/l/g\$ .
- gu/kflnsf lgdf /x\$ f] cfwf/e't txsf lj Bfnox?df rfn"cf=j leq]lj B't, kfgl / kwf ; lxtsf] cfwf/e't ; Jf ldnfpg] gllt cj nDj g u/l/g\$ . j fnlj sf; s]bhf0{ :yfg cfj Zostf cf]rTotf ; d]sf cfwf/df 568}j f kfos kg]lj Bfnosf]kj {kflyds s]ffdf ?kfst/Of ug]gllt culsf/ u/l/g\$ .
- blnt j fnj flnsfnf0{ lb0g] eOf Ing cfpbf lghsf clj ejf sx?n] lj Bfno hfg] pd] ePsf cfkmf cl3Nnf ; Gtfgx? k7gkf7g u/l/x\$ f] l; kmf/l; lj Bfnoaf6 Nofpg' kg\$ eg] lj Bfno hfg] pd] gePsf t/ kj {kflyds lj Bfnodf egf{ xg] of]otf ku\$ f j fnj flnsfx? kfos kg]lj fnlj sf; s]bdf egf{ePsf]xg'kg\$ .
- ; fdbflos tyf ; ~yfut lj Bfnox? jl]r cg]ej cfbfg kbg ug]gllt cj nDj g u/l/g\$ .
- gu/sf] lzlfssf] u0f:t/nf0{ clea[4 ub]lzlf0f l; sf0\$ f] k]efj sf/ltf ; fy} ; flf/ gu/ lgdf]sf nflu agu/ lzlf u? of]hgf] tof/ u/l sfosf] ogdf Nof0g\$ . h; cGtu] :yfglo ; /sf/sf] sfd st{o / clwsf/ ; fy}:yfglo snf ; :s[t, wd{/xg ; xg e]fe' f en]sg] tyf ; /sf/nf0{ :yfglojf; ln]ug]{kg]; xof]lj ifo ; dfj z u/l @) k0ff]sf] kf7aqmd gu/ leqsf ; a}; ~yfut / gllh laBfnodf ; dfj z ug{ kg]glltnf0{ sfosf] odf Nof0g\$ .
- gu/ leq /x\$ f] ; fdbflos / ; ~yfut lj Bfnox?sf] ; xeflutfdf aflux? ?kdf xflh/lhj fk] j St]j snf, ufog k]tof]utf nufotsf lfdtf lj sf; tyf k]tef k]krbg ug]sfoqmd ; ffng ug]gllt cj nDj g ul/g\$ .
- lzlf ; lxtsf] ; :sf/, l; k ; lxtsf] Joj xf/ eGg] gf/f :yflkt u/l ; ~yfut / ; fdbflos lj Bfnox? ; ffng xg]ca:yfsf]l; hgf ug]gllt cj nDj g u/l/g\$ .
- gu/lgdf ; ~rfnt ; a} ; fdbflos tyf ; ~yfut lj Bfno, lzlf, lj Bfyl{ ; d]nf0{cfwf/ agfP/ gu/ lzlf k]m0h agfpg]sfo\$ f]yfngl u/l/g\$ .
- lj Bfnosf]vfhf sfoqmdnf0{jf:tljs lj Bfyl{; Wofsf]cfwf/df Joj l:yt ul/g\$ .
- kIo\$ lj Bfnodf lj Bfno Joj :yfkg ; ldl, lzlf, cleefjs ; 3 u7g ul/g\$ .
- gu/ leqsf ; a}lj Bfnodf ca pkf]t /u/f]ug ubf{gu/kflnsfn]Ps?ktf xg]u/l ug]Joj :yf qmdzMldnfpg\$ .
- ; a} lj Bfnox?df lzlf lj Bfyl]f] kf]fsnf0{ clgj fo{ ul/g\$ . lj Bfnosf] dNof\$ gdf o; nf0{; dfj z ul/g\$ .
- gu/ leqsf lj Bfnosf]k/liffnf0{gu/:t/lo agf0{Joj l:yt ul/g\$ .
- kf]Des afnlj sf; s]b\$ f] clen] ; sng ul/g\$ f ; fy} cfj Zos clbog u/l plrt Joj :yfkgsf nflu pkoQm lg0f] ln0g\$ .
- gu/ lgdf lj Bfnosf kf]fgflbfks; u sfo{ Dkfbg ; Demf]f u/l ; f] nf0{ dNof\$ gsf] cfwf/ agfpg]sfd]z?j ft ul/g\$ .

- ; a} ; /sf/l Ij Bfnodf j ifdf sIDtdf Psk6s ; a}lj Bfyl\$] :j :Yo k/LIf0f ug{ gllt ln0g\$ .
- lghl Ij Bfnosf] lj Bfyl{ zNs lgwf{0f gkfn ; /sf/sf] dfkb08 leq /x] ug{Pj + tf]sPsf] eftts Pj +zNfs kJf/f/ k/f ePsfnf0{ dfq gofFbtf{ j f sIff :t/fgtlsf]:j ls[t lb0g\$ .
- lghl Ij Bfnox?nf0{ ; /sf/n] tf\$\$f] u/lj lj kGg tyf ; ldfGtsf] ; dbfosf] sf] clgj fo{?kdf k/f ug{kg]oj :yfnf0{s8f0sf ; fy kfngf u/f0g\$ .
- lghl Ij Bfnodf j ifdf Psk6s lj Bfyl\$] lgMNs :j f:Yo k/LIf0f, Igoldt ; f] hlgc PJf+; fdflhs k/LIf0f ug]oj :yf s8f0sf ; fy kfng ug{nuf0g\$ .

## @ :jf:Yo

- :jf:Yo ; Jfdf u0f:t/ clej [4 ub}; a}gfu/afl; df ; dfg kxF k\$ofpg]gllt ln0g\$ .
- ; a} :j :Yo rf\$lx?df lgMNs cf]fwlsf] Joj :yf ldnf0g\$ / o; sf] dfqfnf0{ qmdzM a9fpB]nlug\$ .
- :j R5 ; dfh :yfkgf ug{ :j :y agf]; kif /xf]:jf:Yo lfqdf cfdh ; wf/ u/f)eGg] cleofg ; ~rfng u/l cfd gful/sx?sf] ; xeflutfdf **aufpF6fh**, jl:t ; **kif gu/** ; **kif**]sfoqnd ; ~rfng ul/g\$ .
- gu/:t/df laz]f1 lrtsf] s ; lxtsf]sIDtdf !% z]of eGbf j 9lsf]c:ktfn ; ~rfngsf] Joj :yf cfufdl \$ j if{leq ul/g\$ . @\$ 306f cfsf; ds ; jf lgMNs ; rfngsf nflu Joj :yf ldnf0g\$ . cGo :jf:Yo ; #yfx?df k|alwoQm bIf hgzlQm ; lxtsf]cfj Zos Joj :yf ldnf0g\$ .
- :jf:Yo aldf sfoqndnf0{gkfn ; /sf/sf]3f]f0ff cg; f/ ; a}hgtfdf k\$ofpg ; r]gf jf hfu/0fsf sfoqnd ; ~rfngdf Nof0g\$ .
- ; f] hlgc lghl ; fen]f/ldf c:ktfn :yfkgf / ; ~rfng sfoqf0{kfyldstfdf /flvg\$ .
- gu/ lfqdf Pdah]; sf]Joj :yfsf nflu cfj Zos kxn ul/g\$ .
- lszf] lszf]lnf0{nlift u/l k|gg\;jf:Yo ; DaGwL r]gf dhs sfoqnd ; ~rfngdf Nof0g\$ .
- **aefd] Joj xf/ :jf:y kl/jf/E eGg] gf/fnf0{ ; km kfg{ **apS j8f Ps :jf:Yo s]b** :yfkgf]sf] sfoqf0{ qmdzM cuf8l a9f0g\$ . h; sf nflu :jf:Yo s]b] gePsf ; a} j 8fx?df lgMNs hlluf k|lksf]glltnf0{lg/Gt/tf lb0g\$ .**
- zlxr kl/jf/, 3f0t] tyf ckkEt tf ePsf / lakGg kl/jf/nf0{laz]f ; xlnot ; lxtsf] :jf:Yo pkrf/sf]Aoa:yf ldnfpg kxn ul/g\$ .
- Ps upfPs :jf:Yo l\$nlgsf]sfoqf0{k] ; flxt ul/g\$ .
- o; gu/lfq leq :j R5s ?kdf An8 8f] g ug{u/fpg] ; 3, ; #yfnf0{ ; \$ng ePsf] klt kfp08 /ut a/fa/ ? %). -clf?kl krf; \_ sf b/n] /\$s] ; u jf /\$qm sf] l; kif/l; df gu/n] ; fen]f/l ug\$ . ; fy}gu/n]cfkmgf]k|kif0hdf bhé An8 uk|ePsf gful/sx?sf]; Dks{gfd / gDa/ ; lxt k\$flzt Joj :yf u/lg]5 .
- gkfn /\$s] ; f] f06l ; usf] ; dGj odf gu/ lfqdf Pp6f An8 a\$ :yfkgf ug{ kxn ul/g\$ .

- ; do ; dodf lakGg, c; xfo, blnt, h]7 gful/s / dlxnfsf] :jf:Yo hfFsf nflu :jf:Yo lzla/ ; +rfng ul/g§ .
- :jf:Yosdl{?sf] lfdtf lasf; sf sfoqmd ; +rfng ul/g§ .
  - :jf:Yo ; :yfx?sf]ef]ts k]f]f/f/ ; wf/ ub{nlug§ .
  - :jf:Yo :jo+ l]j sfx?nf0{plrt kf]; fxgsf]Joj :yf ldnf0g§ .
  - gu/df k0f{vf]k sfoqmd ; DkGg e}; s\$fh]o; nf0{lg/Gt/tf lb0g§ .
  - ; a}:jf:Yo rf]ldf ef]ts k]f]f/f/ lgdf]f u/l k0f]uzfnfsf] ; l]j wf ; lxtsf] u0f:t/lo :jf:Yo ; Jf lb0g§ . ; fy} ; a}jf:Yo rf]lx]df qmdzM aly\'; l]6/ :yfkgf ug]glit cj nDag ul/g§ .
  - \$ j if]eq sDtldf @ j 6f kfyls :jf:Yo s] (Primary Health Center) !% z]dfsf] ; l]j wf ; DkGg c:ktfn agfpq cfj Zos kxn ul/g§ .
  - AolQm :j:y kl/jf/ :j:y, 3/ :j:y ; dfh :j:y, ; dbfo :j:y /fi6«; d]sf]dfGotfnf0{ cfld; ft u/l sfoqmd to ul/g§ .
  - blnt tyf cNk; Vos / l; dfGts] ; dbfosf lb3{f]l la/fdlx?nf0{k\$]t cg?k cf]zs tyf k0f{lgzNs pkrf/sf]Aoa:yf ldnf0g§ .
  - æ/f]f xf] \gu/ dfyl, 3/ufp]f :jf:Yosdl{; fy]e eGg]efj gfsf]lasf; sf ug{; do ; dodf lakGg, c; xfo, blnt, x?jf r?jf, h]7 gful/s / ue{ tl dlxnfsf] :jf:Yo hfFsf nflu 3/b]f]sfoqmd ; +rfng ul/g§ .
  - :jf:Yosdl{?sf] lfdtf lasf; sf sfoqmd ; +rfng u/l :jf:Yodf ; a}gful/ssf] kx] k0f0g§ .
  - :jf:Yosf]kx]faf6 6f9f /x]f j :tlx]df ; fdbflos :jf:Yo 0]f0 u7g ul/g§ .
  - No More Home Delivery sfoqmd k]f]sf/l 9E]n] cuf8l a9f0{ @ j if{ leq gu/kflnsfnf0{ g} No More Home Delivery 3f]f0ff ul/g§, ; fy} :jf:Yo s]b]df Delivery u/fp]f xfn; Dd ; Ts]ln]kfp]f}cfPsf]/sddf gu/kflnsfaf6 ?=)). yk u/l ?=)). -Ps xhf/ dfq\_ Psdl6 pknAw u/f0g]gltnf0{lg/Gt/tf lb0g§ .
  - a9ldf b0{; Gtfg; Dd klxn]k6s ue{hfF u/b]v j Rrf @ j if{gku] Dd dfl; s ?=)) -kf] ; os dfq\_ sf]b/n]k]f]feQf pknAw u/f0g]sfoqf0{lg/Gt/tf lb0g§ . of] ; Jf ; fdbflos c:ktfndf lgoldt :jf:Yo kl/lf0f ug] tyf aly\'; l]6/df ; Ts]l xg] dlxnfnf0{dfq kf]fg ul/g§ .
  - Ho]7 gful/ssf]xsdf j if]f]sDtldf @ k6s 3/ cfEgd} :jf:Yo k/lf0f ul/g]Joj :yf nf0{lg/Gt/tf lb0g§ . rf/ j if{dlg]sf afnaflnsf / cfdfsf]:jf:Yo k/lf0f u/l skf]ift aRrf / cfdfnf0{nllft u/l kf]f0f sfoqmd ; ~rfng ul/g§ .
  - ; a}:jf:Yo rf]sl / c:ktfnnf0{la/fdl d]l agf0g§ .
  - whf]f]f]f6 ; l]ffsf nflu w]f]xt rNxf] Pj +uf] / uofF knfG6sf nflu ; xof] Pj d\ kf]; fxg ul/g§ .
  - gu/kflnsfsf] j f8f g= !) df /x]f] cw/f] kf]s]ts l]rls]f ejgnf0{ k0f]f lb0{ ; ~rfngsf]k0f; ul/g§ . ; fy}cfoj ]ps / xf]dof]lys l]rls]f c:ktfnx] :yfkfdf cfj Zos kxn ul/g§ . kf]s]ts c:ktfn ejgnf0{ax' pkof]l ejgsf] ?kdf l]sf; ul/g§ .

- gu/kflnsfn] cfj Zostfsf] cfwf/df dVo ahf/ Ifq nufot cGo Ifqdf qmdzM dR5/ lgoGq0fsf]nflu cflw 5sf]kj Gw ldnf0g]5 eg]pNn]vt sfo\$ f nflu j 8f sfoffosf] kxn, klxrfq / l; kmf/l; df sfo{fDe u/lg]glIt cj nDj g u/lg] .
- hg; s}k\$ f/sf Sofg; /, db\$ f] eNekn] d]f]f v/fa ePsf] la/fdlnf0{g]fn ; /sf/n] pknAw u/fpg]cf]fl pkrf/ ; xof]sf clt/Ltm gu/af6 oftfoft vr{:j?k klt la/fdl ? %)). -clf/]kl kfr xhf/ ?kof\_ Ps k6ssf nflu pknAw u/fpg]gltnf0{lg/Gt/tf lb0g] .
- hg:jf:Yo kj 4g zfvfsf]l; kmf/l; df ; DefJo :jf:Yo k\$flksf] Ifq / /f] klxrfq u/l Gogls0fsf nflu cf]fl Pj d\hgzltmJoj :yfkg ug]glIt canDag u/lg] .

## #ojf v]hsb tyf dgf]-hg

### axfdl v]5f]:j:Yo aGf]wgu9ldf0h]0{rgfpEf]E

- gu/kflnsfdf v]hsbsf]; j f]f]f ljsf; sf nflu sfo]lw tof/ u/l ; f]sf]kl/lw leq /x] sfd ug]u/l wgu9ldf0{gu/kflnsf :t/lo gu/ v]hsb ljsf; ; ldt u7g ul/g] . pQm ; ldt[sf]afBh]ojf ; hgf s]b] ; ~rfng, v]hsb ljsf; , k:tsfno -0{nf0a]L ; ifng tyf Joa:yfkg ug] .
- gu/kflnsf Ifqdf /uzfnf lgdf]fsf] ; DefJotf c]bog tyf lgdf]fsf nflu cfj Zos kxn ul/g]5 . ; fy}sj 8{nsf]lgdf]f sfoh]0{cuf8l a9f0g] . h; sf nflu rfn"cf=j= leq} Ifq klxrfq u/l ojf tyf v]hsb d]qfno; u sfo{cf/De ug{kxn sbdl cuf18 a9f0g]5 . cfufdl \$ j if{leq ; flj ssf ^ j 6}uflj ; x?df s]Dtdf !÷! j 6f v]h d]f lgdf]f ug]gltnf0{pRr kfyldstfsf ; fy sfof]j ogdf Nof0g] .
- ; fdbflos l]Bfnox?df c]bog/t l]Bfyl]f]nf0{v]hsb klt cfsif]f ug{l]Bfnox?nf0{ v]hsb ; fdful v/lb tyf v]h d]f]fsf]:t/f]gtl ug]{ ; xof] ul/g] .
- ojf hgzlQm ; dfh lasf; sf]d]b08 ePsf]lasf; lgdf]f, cfly\$ p]gtl, s]f p]kf]bg / ; fdflhs kl/rfngdf gu/kflnsfsf !\$ j 6}j 8fdf v]hsb nufot axp2zolo ojf Sna u7g ul/g] . tl ojf Snax?nf0{lglZrt cgbfg /sd pknAw u/f0{ ; fdflhs l]sf; sf c? Ifqdf cfd ojf sf ; xeflutf ; lxtsf]sfo]nd kl/rfngdf kf] ; fxg ul/g] .
- gu/kflnsf leqsf ; a}l]Bfnox?nf0{v]hsb ; fdful l]t t/0f Pj +v]h k]z]f0f sfo]nd ; ~rfngsf]Joj :yf qmdzMldnf0g] .
- j if{f]s]Dtdf ! k6s gu/ :t/df wgu9ldf0{sk nufot laleGg v]hsb klt of]utfx? ; ~rfng ul/g] .
- /fli6o tyf c]t/f]6o klt of]utfdf kbs l]h]f gu/ leqsf v]hf8lnf0{l]z]f ; Ddfg tyf gub k':sf/ ; lxt h]lj sfsf nflu a\$]nks Joj :yfsf]kxn ul/g] .
- ojf fx?nf0{p]kf]bg ; xsf/l, lfdtf lasf; , ; fdflhs g]t]j / l; kdhs tflndcf/f blf agf0 lasf; sfo]f nuf0g] .
- ab]zs /f]huf/df uPsf ojf fx?nf0{ :j b]df k]s]f]j ftfa/0f tof/ ug{s]f, ko6g, pBf] Aokf/, h8la6l v]l, kzkfng / phf{p]kf]bg]sfo]f 7hf]nufgl]sf]j ftfa/0f tof/ u/l :j b]df]/f]huf/l]f]l; hgf ug]glIt nfu'u/g] .
- ojf knfog jf e]6 eP b]z 8A5, To; h]ojf fx? s]ht / b]jo{ gl xf]g, ; dbfodf r]gf / /fi6

/f\$g gkf<sup>n</sup> ; /sf/af6 ; +rflnt ojf :j /fhuf/ sfognd; u ; dgjo / ; xlhs/of u/l ; xh / ; /n ?kn]:j /fhuf/ shf{k<sup>1</sup>t ug{j ftfj /of lgdff ug{kxn ul/g5 .

- ; dfhafbl cfly§ qmflgt[sf]kllxnf]cfwf/ ojf hgzlQmnf0{avfp/ ug[xf0g ls u/] vfgf glltnf0{cfld; fy u/l kllawl lasf; df hf§] kl/rfnng ug[lglit Nof0g§ .
  - a]fjhuf/sf]tYofs ; sng u/l :j /fjhuf/sf sfognd ; ~rfnng ul/g§ .
  - /fjhuf/dhs n3'pBd, ; fgf tyf 3/j'pBf] dfkm] /fjhuf/l ; hgf ug[lglit ln0g§ .
  - ; /sf/l tyf u]; /sf/l ; 3 ; #yfsf] ; fenf]ldf /fjhuf/dhs tflnd, lzlf / kllawl x:tfgt/0f sfognd cuf8l a9f0g§ .

\$=nEs ; dfgtf tyf ; fdflhs ; dfjIzs/of -nllft ; dt-

- ; fdflhs ?kdf k5fl8 kfl/Psf j u{tyf ; dbfosf]kxFdf clej [4 ub}; ]f kj fx ul/ ; fdflhs ?kfGt/0f dfkmf ul/al Golgs/0fnf0{; xofu kfofpg ; fdflhs kl/rfng sfoqmdnf0{cem ; zQm / kefj sf/l j gfpB}nlug\$.
  - Ij sf; sf cj ; /x?af6 k5fl8 k/\$f gu/ leqsf efuflhs lfqx?sf] klxrfg ul/ Ij zjf sfoqmd sfoffj og ub{nlug\$ .
  - dwzL d"nld tyf lk58f j u{Pj d\cNk; \os ; dbfosf]xs lxtsf] ; Af0f, ; DawG ub} ; DalGwt j u{sf]efiff, snf, ; flxTo, wdhf0{kj 4g ug{glit cj nDag u/lg\$.
  - ofgls tyf nyls ?kdf cNk; \os ; dbfosf]xs lxtsf ; Af0f / ; Af0fsf]nflu Ij zjf Joj :yf u/lg\$ .
  - Ij kGg v; cfo{; dbfonf0{dhkj fxdf Nofpgsf]lgldQ Ij zjf Joj :yf u/lg\$ .

\$=! dlxnf

- dlxnfsf]df]ns xs clwsf/ Pj +j sf; sf nflu cfj Zos sbd rflng§ .
  - dlxnf lx+f /lxt gu/kflnsfsf]?kdf :yflkt ug{cfj Zos sbd cuf8l a9f0g§ .
  - dlxnf lx+f, n]ns lje[], afn>d, jfnlj fx, cgdjh ljj fx h:tf ; fdflhs ; d:ofx?nf0{Gogls/0f ug{sfodf klo\$ j 8fnf0{lhd]f/ agf0g]/ ; a}j 8f sfofhodf o; ; DaGwl cnllu}8}s agf0g§ .
  - gu/kflnsfn]Psn dlxnfx?sf]; Af0f / ; 'lff ug{glit canDag ug§ . h; sf nflu gu/kflnsfsfn] **Psn dlxnf sf]** v8f u/l cfldige{ tyf :j /fhu/dhs sfognd ; rfngsf nflu sfogndsf]k\$[t / kbfj sf/ltf x]l cgbfg lbg]glit canDag u/lg§ .
  - upfFt/df dlxnf ; xsf/l tyf ; dx? :yfkgf u/l dlxnfx?sf] cfocfhgdf a[C xg] sfognd ; ~rfng ul/g§ .

\$ @ afnaflnsf Mafndḡl :yfglo zf; ḡ

- afn>d, afnzf]f0f, afnlaafx / afnlx+f 6ogls/0f ug{ o; ; DaGwl sfgbgx?nf0{ kfasf/l ?kdf sfoff{j og ug{kxn ul/g§ .
  - afn arfp, afn ; Af0f, afn lj sf; / afnaflnsfsf]pglx?sf nflu u/lg]lg0ff k\$ffdf cylkf{; xefultf u/fpgsf nflu gu/n]lj z]f kxn ug§ .
  - gu/kflnsfnf0{afnd]l gu/ agf0{eflj k'tf; E 1fg ; f6f; f6 sfoff nfu'ul/g§ .
  - gu/nf0{afnd]l gu/sf]?kdf 3f]f0ff ug§f]nflu sfosd agf0{sfoff{j og u/lg§ .

- afnd~~g~~ l j Bfno / afnd~~g~~ lzlf0f l; sf0{ k4ltsf] lj sf; sf] nflu ; DaGwt lj Bfnox?nf0{; xof~~u~~ ug{glit cj nDag u/lg\$ .
- afn Sna / afn ; -hfnx? dfkn~~t~~ afnaflnsfsf]r~~t~~gf clea~~c~~ ul/g\$ .
- afnaflnsf ef~~hsf~~ s0ff/f/ dfq geP/ cfhsf ; fen~~f~~/ x~~g~~ eGGf]glit cj nDag ul/g\$ .
- lj Bfnodf egf{ePsf lszf]lx?sf]8k cfp6 b/nf0{Golgs/0f ug{j 8f dfkn~~t~~ r~~t~~gf tyf ; zltms/0sf sfosd ; ~rfng u/lg\$ .
- afnSna u7g / ; ~rfngsf nflu sfotjw agf0{j 8f sfosho dfkn~~t~~ afnSna u7g / ; ~rfng u/lg\$ .
- gu/sf lj leGg :yfglo gful/s / ; f~~j~~ hlg~~s~~ gllh ; fen~~f~~/ldf afn pBfg lgdf~~o~~ u/lg]5 . o; k\$~~f~~/sf afn pBfg lgdf~~o~~df gllh tyf ; fdbflos lj Bfnosf] ; xsfohf0{ kfyldstf lb0g\$ .

### \$#= h]7 gful/sM

- a\$~~x~~? dfkn~~t~~ ; fdflhs ; /lff eQf lj t/0f u/lg\$ eg] \*) j if{pd] gfw\$~~f~~ h]7 gful/sx?nf0{3/ 3/d}hgkltlglw4f/f a\$ dfkn~~t~~ eQf kbfp~~g~~]joj :yf u/lg\$ .
- h]7 gful/ssf]cleny ; \$ng / kl/ro kq lj t/0f sfosf0{; /n ; xh / Jojl:yt agf0g\$ .
- rfn' cf=j=df cfufdl a~~z~~fv ! ut]/ x/\$ aif{cS6f] / ! tfl/v -h]7 gfu/ls lbg ; \_sf lbg wgu9ldf0{gu/kflnsf lgdf /x\$~~f~~ ; a}eGbf h]7 dlxn~~f~~ / k?ifnf0{ gu/ :tl/o h]7 gful/s 3f]f0ff tyf ; Ddfg sfosmd ul/g\$ .

### \$-\$blnt ; dbfo M

- ; dfhdf snf sfznsf]wgl blnt ; dbfosf]k/Dk/fut l; knf0{cfwlglss/0f ub{ pBfysf]?kdf lasf; ul/g]glit cj nDag ul/g\$ .
- hfto 5jf5t Pa+efej la?csf]sfgbnf0{s8f0\$~~f~~ ; fy nfu'ul/g\$ .
- blnt tyf blnt dlxn~~f~~ ; xsf/lx? :yfkgf u/l cfocfhgdf a~~c~~ tyf cfTdlge{ a~~g~~] j ftfj /0f lgdf~~o~~ ul/g\$ ; f\$~~f~~ nflu nllft sfosd ; ~rfng u/l yk ; zlQms/0f ul/g\$ .
- lj kGg blnta:tl klxrf~~g~~ u/l gdgfa:tl lasf; sfosmd qmdz sfosf]og ul/g\$ .
- hfto laeb / pTkl8gsf la?c ; dfgtf, aGwtj / dfgj tf sfod ug{; xefj dhs sfosmd ; ~rfng ul/g]5 .
- blnt tyf l; dfGts~~t~~ ; dbfosf]; zltms/0f / lfdtf lj sf; df lj zjf hf\$ lb0g\$ .
- o; gu/lf~~g~~ leq 5jf5t, hftlo e~~fe~~j nf0{pGdhg ug{u/l lj zjf sfosd x? to u/l nfu"u/lg\$ .
- k/Dk/f b]v rln cfPsf] blnt ju\$~~f~~ l; knf0{cfwlgsls/0f u/l ; rfng ug{ ; DaGwt ju{pT; flxt e}cfPdf lj zjf ; xof~~u~~ ug{glit cj nDag u/lg\$ .

### \$% #ghftl M

- cflbjf;l hghftlx?sf] efiff ; :s[t / e]felfff ; DaGwt ; zlQms/0f sfosmd ; rfng ul/g\$ .
- cflbjf;l hghftlsf]k/Dk/f b]v rln cfPsf]1fg, lzk, e]felfff, efiffnllk, snf, ; :s[t sf]; Af0f / ; Da4g ul/g\$ . cflbjf;l hghftlx?sf]gdgf a:tl lj sf; sf]nflu clbog ul/g\$ .

- k/ftflj s dxTj sf kfs[ts tyf hftlo ; u|xno :yfkgf ug{kxn ul/g§ .
- cflbj f; l hghftl sf] effiflnkl, e|selff ; Af0fug{ c|bog tyf hftlo ; u|xnfo :yfkgsf]kxn ul/g§ .
- cfkn[f]dftEfiffdf lzIff lbg rfxg]; dbfonf0{gu/kflnsfn]; xofu ug{glit cj nDag ul/g§ .

## \$=czSt ÷ckfutfm

- x/\$ efjts k|fff/ lgdfqf ubf{ckfE d|l agfpg]glit ln0g§ .
- gu/kflnsfaf6 k|fx xb] ; Jfdf ckfutf tyf h|j gful/sx?nf0{ klxnf] k|yldstf lb0g§ .
- Km's Ifdtf ePsf JoI0m?sf]Ifdtf lj sf; sf nflu sfotmd agf0 nfu'ul/g§ .
- gu/leq ckfutf ePsf gful/sx?sf]nut tof/ ul/g§ .
- gu/ leq lgdfqf xb]hg; b}ks[tstf ; fj h|gs ; Argf ckfud|l agf0g§ .
- k0f{ckfutf ePsf gful/sx?nf0{lghn]kfpq]; fdflhs ; /Iff eQf hgk|t|lglw4f/f a\$ dfkn[lghx?S}3/df kbfQ]Joj :yf ldnf0g§ .
- ckfutf ePsf gful/sx?nf0{gu/kflnsfn] hg; b}k\$f/sf l; kmf/l; ubf{jf Joj ; fo btf{jf glj s/0f ubf{nflg]/fhZj df %) k|ltzt 56 lb0g§ .

## \$=&; :sIt ; Dkbf tyf ko6g kj wq

- æ; b/ wgu9ldf0{; d| wgu9ldf0{cfid gu/af; lsf]d|o 7Dof0E eGg]dh gf/fsf ; fy ko6g k|4g / lj sf; ug{; /f\$f/jfnf lgsfo; E ; d|j o ul/ ko6g u? ofhgf tof/ ul/g]5 Pj + s|if ko6g, z|fs ko6g, wfld\$ ko6g, xl/t kfs{lgdfqf, lj Bfktl :df/s nufotsf l|gsf] cfj Zos k|4g / lj sf; ul/g]5 .
- j 8f g+!# sf]b|lj g 8f8fdf b|ojf nf\$gsf nflu Eo"6fj / tyf Picnic Spot -agefjh :yn\_ lgdfqf u/l cfgtl/s ko6g kj 4gsf nflu sfotDe ul/g§ .
- :yfglo ; a}wd{ k/Dk/f / df]hs ; :s[tntf0{; Af0f / ; Da4g ul/g]5 ; fy}k/Dk/fut ?kdf rIn cfPsf hfqf kj \$f]; ~rfng, Joj :yfgk / kj 4g ul/g§ .
- æ; Eotf xfd|kl/ro, ; :s[t xfd|klxrfg ; d| ; dtfdhs jftfj/0f d|l gu/ lgdf0f{xfd| cleofgE eGg]gf/fnf0{:yflkt u/l ; a}effif wd{; s[tstf]; Af0f ; Da4g / lj sf; ub{nfhfg] glit canDag u/lg§ .
- lj z|f ?kdf tfn lgdfqfdf hf§ lb0g§ . ; fj h|gs 7hf kfyl/lnf0{cfgtl/s ko6gnf0{; xofu xb|u/l lgdfqf tyf ; wf/ ul/g§ .
- ak6g u? ofhgfE lgdfqf ul/g§ .
- gu/sf ; a}8fdf Ps xl/t kfs{/ Ps afn pBfg lgdfqf ul/g§ .
- ; f:s[t s k/Dk/f adfhd dgf0g]kj x?nf0{Joj l:yt ul/g§ / gu/ leq /x\$|f wfld\$ d7 dlgb/, u|jf, rr{ dl:hbsf]cleny tof/ u/l cfj Zos ddf ; Def/ ; wf/ tyf ; f|bol\$/0f u/l wfld\$ ko6gsf nflu lj z|f hf§ lb0g§ .
- lj Bfkltf ; flxltos s[tntf0{vfjh u/l lj Bfklt c|bog cg'; Gwfg s|> lgdfqf / lj Bfktl kfs{lgdfqf sfo\$]z?j ft ul/g§ .
- cNk; los hftftl / effifefiflsf]effif ; :s[t / nlntsfnf0{; Af0f ug\$|f nflu lj z|f glit ofhgf agf0{; f:s[t s ; u|xno lgdfqfsf]kxn ul/g§ .



## \$=\*= u} ; /sf/l ; 3 ; :yf

- gu/kflnsfdf ; ~rflnt xb]u}; /sf/l ; 3 ; :yfn]gu/kflnsfsf]clgj fo{cgdtL kZRfft cf^gf]sfo{lfg to u/l ; fdbflos lfgdf sfd ug{Aoa:yf ldnf0g]5 .
- ; 3 ; :yfsf]u7g, btf{ glas/0f / ; +rfngsf]nflu ; f] ; + ; DaGwt sfgb lgdf{f u/l sfo{gj ogdf Nof0g]5 .
- lj b]l bft[gsfox; dfkmt\cgbfg k]kt NGO / INGO, Pj +glh tyf Jofkfl/s ; :yfx; tyf cGo ; 3 ; :yfx; n]gu/kflnsfn]kfyldsls/0f u/ \$f lfgx; df dfq vr{ug{kfpdg}/ ; xsfo{df sfd ug{glt cj nDag ul/g]5
- gu/ lfgdf s]flzn u}; /sf/l ; :yfx?n]gu/ lfgdf sfo{md tyf kl/of]hgfx? ; ffng ubf{g]fn ; /sf/sf]k]lnt sfgb adf]hd gu/kflnsfaf6 :jls[t k]kt u/]kZrft dfq sfo{md tyf kl/of]hgf ; ffng ug{lb]g]gltnf0{ s8f0\$;f ; fy sfo{gj odf Nof0g]5 . pNn]vt ; :yfx?n] ; ffng ug{ ; dfg k]tsf sfo{md / kl/of]hgnf0{ gu/kflnsfsf] :jls[t ln0{; eQm?kdf ; ffng u/fpg]glit canDag u/lg]5 .

## \$=( kl-hs/0f tyf ; fdflhs ; /lff

- cfwlgs kl]lw dfkmt JolQmut 36gf btf{-hGd, d]o; lj j fx, a; f0; /f0{ ; DaGw lj R5]b / wd]kq / wd]kq clen]y Joj :yfgk ul/g]5 .
- kl-hs/0f / ; fdflhs ; /lffnf0{Online entry ul/g]5 .
- ; fdflhs ; /lffsf]sfo{gj ogsf]nflu ; a; , k]z / :yfglo ; 3 ; :yf; E ; Dks{ ; dGj o / ; xsfo{ul/g]5 .
- ; fdflhs ; /lff lj t/0fdf a]sE k]ffnl ckgf0g]5 c; St / \*) j if{gf3\$;f h]7 gful/ssf] xsdf a]\$sf]; xsfo{f 3/d}; fdflhs ; /lff eQf pknAw u/fpg]kj Gw ldnf0g]5
- h]7 gful/s, Psn dlxn, blnt, czSt / afn kf]f0f kl/ro-kq lj t/0f sfo{f0{ ; /n, ; xh / Joj l:yt / ene]6dQm ul/g]5 .

**u\_ k]ff/ lj sf;**

## != ; 8s tyf e]ts lgdf{tkm

- gu/:t/lo ; 8s u?of]hgf (MUNICIPAL TRASPORT MASTER PLAN, MTMP) hf/l u/lg]5 . ; fy}MTMP af6 lglb]6 ul/Psf ; j }; 8sx?Sf] Right of Way (ROW) lgwf{of u/l To; sf]k]fj sf/l sfo{og ul/g]5 .
- ; 8s clwsf/ lfg lRg] ; f] h]gs :yfgdf 3/ 6x/f agfpg]sfo{f0{k]f{?kdf lg?T; flxt ul/g]5 .
- :yfglo ; f] h]gs oftfoft a; , 6afS; l / 6af]kf]nufotsf]?6 lgwf{of, cgdt, gj ls/0f, vf/h]L ; Jfsf]u0f:t/, ef8f b/ lgwf{of / lgodg ul/g]5 .
- cfwf/e]t oftfoft ; DaGwdt k]z ; /sf/; + ; dGj o u/] sfd ul/g]5 .
- sfo{hob]v k]o\$ j8f s]b]Dd k]g]; 8s ; ~hfn la:tf/ ul/g]5 . **lkfd]] ; 8s ; ob/ / kmflsnf]; 8s lkcleofg dfkmt gu/ lfg leqsf ; 8sx? kmflsnf] / :t/f]glit ul/g]5 .**

- wgu9ldf0{ gu/kflnsfdf a; f; ug}cfdgful/snfo{/0fg]ts ?kn] ; 8s cfj fudg; hf8gsf nflu rqmkky nufot ; 8s ; ~hn lgdfsf nflu cfj Zos gllt cj nDag ul/g]5 .
- lgdfsf sDklgcf/f gu/kflnsf leq lgdfsf flwg s]b]o tyf lf]qo ; 8sx?sf]cgludg tyf lgodgsf]sf0nf0{kefasf/l agf0g]5 .
- cfudf lgt aif[eq ; a}6f] / a:tldf ; 8s ; ~hfn k]of0g]u/l sfd cuf8l a9f0g]5 .
- ahf/ lf]df ; 8s la:tf/ sfnf]kq]ug]glit ln0g]5 .
- xl/t / jftfa/0f d]l ; 8s lgdfsf]nf0{k]l; fxg ul/g]5 .
- :yfglo ; 8s, u]dl0f ; 8s, s]f ; 8s tyf oftsoft ; DaGwl gllt, sfg], dfkb08 lgdfsf u/l lgoldt cgludg tyf lgodg ul/g]5 .
- jftfj/0fd]l, hn]fo' kl/j t]g cgshg, ckfEt]f / n]Eud]l oftsoft k]ffnl]sf]kj 4g / lj sf; ul/g]5 .
- oftsoft ; lj wfdf ; a}j 8f]f; lsf]; /n, ; xh / ; dfg kx] lgdfsf ul/g]5 .
- gu/ lf]leqsf ; /sf/L, ; f] h]lgs h]lufx?sf]; A]f0f / ; Da4gsf nflu Ps ; ldlt lgdfsf u/l t]sf]n sfd cl3 j 9f0g]5 .
- g]fnsf] ; j]wfgn] ; dfj ]l / ; d]fols lj sf; ug] gllt canDag u/] adf]hd gu/kflnsfsf !\$ j6f g]j 8fx?sf]lj sf; nf0{ ; dfg kfyl]d]stfdf /flvg]5 . gu/ lf]df ag]f ; 8sx? d]b] p]s[6 ; 8ssf] k]xrfg u/l ; f] ; 8sdf kfs{ pBfg nfufotsf ko]slo cfsif]sf a:tx? nufot k]f]f]f/ lgdfsf]u/l cf]t/ls / af]o ko]s cfsif] ug]gllt canDag u/l]5 .
- MTMP n]lglb]6 u/]cg]f/ gu/ rqmkysf]; e]; DkGg u/f0{tbg?k sf0]f]De ul/g]5 .
- pkef]f ; ldlt]sf]sf0{ lfdtf, sf0]zntf clej]4 ug{ cled]ls/0f sf0]nd ; rfng ul/g]5 .
- gu/kflnsfaf6 lgdfsf ePsf ef]ts k]f]f]f/ dd] ; Dxf/sf nflu dd] ; Dxf/ sf]f :yfkf ul/g]5 .
- ; flj s uf=j = b]v k]ngdf /x]f \$) lkm]rf]f0{ePsf Pj +dfkb08 leql zx/l ; 8sx?df Plh] / 8] tof/ u/l hgtfsf] k]olf nfut ; xeflutfdf -\$) k]tzt hg:t/af6 ^) k]tzt gu/kflnsfaf6\_ sfnf]q]; 8s lgdfsf nufot c]o h]g; s]lf]sf] lj sf; tyf lgdfsf]nflu dfu e0{cfPdf rfn'cfly\$ j if]f]; dfgl]s/0f sf]f nufotaf6 ah] Joj :yfkf u/l gu/kflnsfn]sfnf]q]nufot c]o ef]ts k]f]f]f/ lj sf; df ; fe]f/dfkm] sfd ug]glltnf0{l]g/Gt/tf lb0g]5 .
- gu/kflnsfsf] :j fldTj df /xg]ul/ gu/ leq gu/ oftsoft Joj :yfkf / ; ~rfng ug{ c]bog sf0]f0{cuf8l a9f0g]5 .
- gu/kflnsfsf]lf] leq pkoQm:yfgdf a; kfs{lgdfsf ug]sf0]f0{cuf8l a9f0g]5 .
- ahf/ lf]df oftsoftnf0{Joj l:yt agf0g]gllt th]f ul/g]5 .

@ejg tyf ; x/l lj sf;

- gu/kflnsf u7g xg'kj {lgdf0f ePsf Nff8 afyE 9nfg tyf sf8l kf6g / 06fnf0{l; d]6 d; fnf df6f] hf8f0{u/l ag\$ f h:tf 5fgf ePsf 3/3/x?sf] gu/kflnsfn] lg]zNs ?kdf gS; f agf0{ pknAw u/fpg\$ . o; k\$ f/sf 3/ ; Argfsf] gS; f gu/kflnsfn] pknAw u/fPkl5 @) &% >fj 0f b]v cflZj g d; fgt; Dd ; DaGwt 3/wgl 3/gS; f Igoldt kdf0f kq lNg cfPdf lglnf0{3/gS; f kf; b:t/sf%) k|tzt 56df lb0g\$ t/ cf=j= @)&\$.&% df gS; f kf; kmf/d ln0{3/gS; f Igoldt ug{afEl /x\$ f 3/wgl] xsdf dfly elgPsf] cj lweq 3/gS; f Igoldt u/df nflg] b:t/df \*) k|tzt 56 lb0{ gu/kflnsfdf clen]vs/0f ul/ 3/ ; Argfsf] Igoldt kdf0fkq lb0g\$ .
- gu/kflnsfaf6 cgdtl gln0{ ej g lgdf0f ug] 3/wglnf0{ gu/kflnsfn] sfofhox?sf tknf6 ul/g]; Dk0f{l; kmf/; tyf ; lj wfdf /f\$ nuf0{k]lnt sfg\$ adfhd ; hfo ; d] ul/g]5 .
- zx/l lasf; tyf ej g lgdf0f cfrf/ ; lxtf @)&@ nf0{s8f0sf ; fy nfu"ul/g\$ .
- ; /sf/l; fj hlg, P]hfgL ktl{h]lfdf lgdf0f ePsf JolQmut ej g tyf ; Argfnf0{gS; f kf; tyf clen]ls/0f ul/g]5 .
- ej g lgdf0f\$ f nflu cgdtl lb]f cflg]3/ kl/; / leq clgj fo{?kdf s]tdtfd @ j 6f ?v la?jf nufpg' kg]joj :yf ldnf0g]. 3/ leqsf] kmf] joj :yfkgsf] nful ; 8g]/ g; 8g] u/l cnu cnu sG6\$ / /fvg' kg]glit cj nDj g ul/g]5 . 3/ ; DkGg kdf0f kq lb]f 3/sf]rf/]lbzsf]kmf]clgj fo{ul/g\$ . ; f]sf]:ki6tf cgludgaf6 u/lg\$ .
- gu/kflnsf tyf ; Dj lGwt lgsf0sf]cgdtl gln0{h]lf Khl6E u/lPsf / lgwfl/t dfkb08 gku\$ f kh6x?df ej g lgdf0f{cgdtl lb0g]5 .
- a9bf] hg; hof / gfu/lx?sf]cfsif0sf] s]b|gu/ e0{x\$ f] s/fnf0{d]bgh/ ub{g]fn ; /sf/ zx/l lj sf; d]qfno nufotsf ; /sf/ dftxtsf d]qfno ; u; d]j o u/l Psst[ zx/l lj sf; sf]nflu kxn ug]glit cj nDj g u/lg]
- æwhf]/lxt zx/, wgu9ldf0{f; lsf]/x/ E eGg]dh gf/fnf0{:yflkt ug{gu/ lf]df ePsf ; 8sx?nf0{ cfundl ; dodf qmdzM whf] /lxt ; 8s agfpg] glit can]ag u/lg]5 . h; sf nflu gu/kflnsfsf kdV ; 8s, zfvt ; 8s / leql ; 8sx? qmdzM sfnf]q ub{ nlug]5 .
- æemndNn zx/, wgu9ldf0{f; lsf]/x/E eGg] dh gf/fnf0{:yflkt ug{ ; f]f; 8s al0 h8fg ug{sf0f0{k]lyldstfdf /flvg]5 ; f]sf nflu of]bfgdf cfwfl/t hg; xefutfsf] gltnf0{k]lyldstf lb0g\$ .
- gful/ssf] ct0f t ubf; f]\$ f] ?kdf /x\$ f] 3/gS; f kf; k|qmfnf0{; xh / ; /lnsf] ug{ ONE DOOR SYSTEM df 3/ gS; f kf; k|qmfnf0{?kft/0f ug\$ f ; fy}rfn"cf=j= leq} 3/gS; fsf]; kmf]f/nf0{sf0f]ogdf Nof0g]5 .
- 3/ gldf0fsf nflu 3/gS; f cgdtl lb]f kj{k]Zrd /fhdfu{ u; hf]8Psf h]lf]xsdf ; /sf/n]tf\$\$f] ; 8s clwsf/lf] leq kg]!@ lkm6 kl5 yk # lkm6 5f8] ej g lgdf0f ug]u/l dfq ej g lgdf0f cgdtl lbg]glit cj nDag ul/g\$ .
- gofFaGg]3/x?df g]fn ; /sf/n]tf\$\$f]dfkb08 adfhd HYBRID ; f]f/ h8fg ug{kg] gltnf0{k]f; fxg u/lg\$ . ; f]sf0f]ptk]offsf nflu 3/wglnf0{3/gS; f kf; sf]/fhZj /sddf !) k|tzt 56 lb0g\$ .

- ; **Eo gful/sx?sf]a; f]f;** ePsf]gu/sf]klxrfg :yflkt ug{kj kIzrd nf\$dfu{/ ; 8s clt qmd0fnf0{cGTo ug{glit s8f0\$ ; fy sfof]j og u/lg]5 . gu/ lf]sf ; 8s k]ldf lgdf0f{ ; fdfull /fVg]/ 5f8f rflkfof 5f8g]JolQm?nf0{sfg]l sf/afxlsf]bfo/fdf Nofpg] glit canDag u/lg]5 . ; f]sf]nflu sfl-hxfp; lgdf]f sfo\$]yfngl ul/g\$ .
- gu/kflnsf lf]df ; rfnng xg] cfof]hgf / ; f] cfof]hgf ; rfnng ug] pkef]mf ; ldlt-lgdf]f Joj ; folsf] ; Dk0f{ lj j /0f vNg] u/l cfof]hgf :ynd} xf]8E af\${ /fVg] gltnf0{cem k]fj sf/L 9uaf6 sfof]j og u/lg]5 .
- wgu9ldf0{gu/kflnsfsf]s]b|l:yt cf^g}:j ldtj df /x\$]f] hllufdf dVo k]zf; slo ej g lgdf]f sfo{ yfngl o; } j ifaf6 kf]De ul/g\$ Pj +gu/kflnsfsf] Joj :yfkslo ej g, Gofokfnlslo ej g, cGo lj ifout zfvf ; ~rfng ej gx? tyf qmdzM ; a}j 8f sfof]hosf] cfk]g} 568} ej g lgdf]f sfo{ yfngl ul/g\$ . ol ; a} ef]ts ; Argfsf] lgdf]f o; sfo\$fn leq ; DkGg u/lg\$ .

## #= eðl Joj :yfkg tyf j:tl lj sf;

- **e"pkof]u? of]hgf hf/l u/lg]5 .** gu/kflnsf lf]sf] Joj l:yt, bl3\$flng Pa+ j ftfj /0fd]l bluf]lj sf; sf nflu **e"pkof]u? of]hgf** cg' f/ cfjf; lf], ; f] hlg]s lf], vhf Pj d xl/ofnl lf], ; f] hlg]s kfs{ jg, s]if Pj d ; /llft lf]sf]klxrfg u/l PsIs[t gu/ lj sf; of]hgf]lglb]6 u/]adfl]hdsf j :tl lj sf; Pj +oj l:yt gu/ lgdf0f{ug]glit canDag u/lg]5 .
- gu/kflnsfsf] PsIs[t gu/ lj sf; u?of]hgf lgdf]f u/l ; f] cg?k ; 3lo / k]bz ; /sf/; usf]; xsfo{/ ; dGj odf Joal:yft :df6{l; 6lsf]lgdf]f sfo{kf]De ul/g\$ .
- wgu9ldf0{gu/kflnsfsf]j 8f g!=!\$ df glhl :j fldtj df /x\$]f] hllufsf]dfnkft] nufotsf eðls/ aðmpg pbok/ lhNnfdf hfgkg]j flbf]tds cj :yfsf]cGTo u/l gu/kflnsfdf g) pQm sfo{ug]u/l cfj Zos Joj :yf ldnfpgsf nflu oyfzl3|kxnsbd] rflng\$ .
- **aPs j8f Ps Plsst] gd]f j:tl** lgdf]f sfof]f0{k]yldstfsf ; fy cufl8 j 9f0g\$ .
- j ]flgs eld Joj :yfkg / e"pkof]sf]glit qmdzM sfof]j ogdf Nof0g\$ .
- elddfly hft]fxf ls; fgx]sf]:j fdltj nf0{ ; lglZrtsf nflu ; l]o tyf k]bz ; /sf/sf] glit adfl]hd nfu'ul/g\$ .
- ; a}u/la, eldlxg, blnt a:tlx]df ; fdbflos ej g -bnfg\_lgdf]fsf]z?j ft ul/g\$ .
- Plsst] j:tlx?df lj sf; sf k]ff/x?M ; 8s, lzlff, :j f:Yo, lj B't, vfg]f]tyf ; /; kmf0{ cflb ; lawf la:tf/ / ; fdbflos :ynx? lgdf]f ug{ lj legg ; /sf/l tyf u}; /sf/l lgsfox? ; E ; dGj o / ; xsfo{ul/g\$ .
- hlluf knl6E ug{ k]qmd0fnf0{ Joj l:yt agf0g]5 . gu/kflnsfaf6 hlluf knl6E of]hgf :j lslt gu/f0{hlluf knl6E ug{lb0g]5g] . gu/kflnsfaf6 :j lslt hlluf knl6E of]hgf]sf] cfwf/df dfq lsQf sf6 u/l g\$; f kf; sf nflu ; Dj lgwt sfof]hodf l; kf/l; u/lg]5 .
- gu/ leq /x\$]f ; /sf/l, ; f] hlg]s, Phfg] klt{hllufsf]Plsst] nut tof/ ul/g]5 . ; f] sf nflu Ps ; ldlt u7g u/l t]sf]nflu sfo{kf]De ul/g\$ .

➤ eðlxlg ; þðaf; lx?sf] Joj l:yt a; fþf; sf nflu cfj Zos kxn ul/g]5 . elðlxgx?sf]  
nut ; \$ng u/l ; Daðwt lgsfosf] ; dþj odf elðlxq ; þðaf; lsf] j:f:tlj s ; Vof Pslg  
ul/gþ tyf blnt, nfþfþdþ Pj +; ldfþtsþ ; dbfodf **hgtf cfjf;** **sfoþd** lj :tf/ ug{  
cfj Zos Joj :yf ldnf0g]5 .

## \$=phf{tyf lj BtIs/0f

- gu/ leqsf ; fj þlgs :yfg / ; 8s Pj +j hf/, ufpF6fþx?df ; 8s j QL h8fg sfoþf0{  
lg/Gt/tf lb0gþ .
- lj Blts/0f xb j fþl /xþf j :tlx?df lj Blts/0f ubþ nlugþ . sf7sf kfþnf0{ qmdzM  
lj :yflkt u/l kmfd / l; dþ6sf kfþ kþfþ ug{glit ln0gþ . dþo j hf/ lfþdf ; þ{phf{  
-solar power\_ sf ; 8s j QL /fVg]sfoþf0{kþyldstfdf /fVgþ .
- gu/kflnsf lfþ leq j þlnks phfþf] kþfþ ug{kþfþ; fxg ubþ; 8s j QLnfo{kþyldstfdf  
/fVgþ .
- gu/kflnsfsf]; a)a:tldf laBtssf]lj :tf/ ul/g]sfoþf0{kþyldstfdf /fVgþ .
- ; fdbflos uþdl0f lj BtIs/0fsf] cj wf/0ffnf0{ cj nþag ubþ sþfnf0{ Joj ; folS/0f /  
lgoffdvl agfpg sþif lj BtIs/0fnf0{xþs Is; fgsf]vþ vlnofgdf kxþ xþ]u/l qmdzM  
sfoþj ogdf Nof0gþ .

## %= ; þgf tyf ; ~rf/

- OG6/gþ ; Jf h8fg ug{ afþl /xþf j 8f sfoþf0x?df ; fþf/ h8fg u/l OG6/gþ ; Jf  
la:tf/ ubþ; Jf kfþfxnf0{; /nls/0f ul/gþ .
- oj f ; þgf sþþf]:yfkf sfoþf]yfngr ul/gþ .
- ; a)j l:tx?df 6þhkþf tyf dfþf0n ; Jf kfþofpg kxn ul/g]5 / OG6/gþ ; Jfnf0{la:tf/  
ul/g]5 .
- cf^gf] lfþleq OG6/gþ ; Jf, 6þh; 6/, sþh tyf tf/lj xlq 6þhlehg kfþf/0fsf]cgdlit,  
gj ls/0f / lgodg sfoþf0{Joj l:yt ul/gþ .
- Ps ; o j f6 ; Ddsf]Pkm Pd= /lþof]; ~rfng cgdlit, gj ls/0f / lgodg sfoþf0{sfgþ  
agf0{Joj :yfkf ul/gþ .
- cf^gf] lfþleq kfþlqsf]kþfzg cgdlit, clenþ tyf lgodg ul/gþ .
- ; þgf tyf ; ~rf/ kfþlwdf ; j { fwf/0f hgtfsf] ; xh / ; /n kxþ tyf ; þgf kfþlwsf]  
lj sf; / lj :tf/ ; Daðwl sfoþmd thþf / sfoþj og ul/gþ .
- kfþs j 8fdf kxþ kfþ]u/l 5fkf dfþbd tyf lawlto dfþbdsf ; ~rf/ ; Jf / ; ~rf/  
uþsf]:yfkf, :t/ pþgtl tyf lasf; sf]nflu kxn ul/gþ .
- gu/kflnsfaf6 xb]/ ePsf sfoþf0x?sf] ; fj þlgsls/0f ug{kqsf/ dxf; 3 ; E ; dþj o  
u/l rfþfl; s ?kdf ; ff/sf dfþbdx?af6 cfd gful/snf0{hfgsf/l u/f0g]glit cj nþj g  
ul/gþ .
- kfþs rfþfl; sdf Proactive discloser kfþfl; t u/l ; fj þlgs ul/gþ .

➤ ; /lft / kij lw dgl gu/ lgdfif ug{glit canDag u/lg]5 . h; sf nflu gu/sf ; a) j 8fsf] dvo dvo rf\$, wfds tyf ko6slo :ynx?df lj B't Jofscksf] nflu ; fjh/ alQsf]Joj :yf ; l; l Sofd]f / lkj f0knf0{h8fg ug{sfo{kf/De ul/g]5 .

## = ofhgf 5gf tyf sfo{og

- tn bjl dfly hfg] -Bottom Up Approach) glit cg; f/ 6fh÷j l:tx?af6 ofhgf 5gf ul/g]5 .
- ofhgf 5gf tyf kflyldss/0f ubf{ bluf] lj sf; sf] cj wf/0ffsf] clt/0m /fli6o lasf; glit, ul/al lgj f/0f, j ftfj /0flo cgshgtf tyf ; f; ; fwg pknAwtsf cfwf/df gu/jf; lnf0{kjolf nfe xg]ofhgnf0{kflyldstf lb0g]5 .
- ofhgf rs\$]k]o\$ r/0fdf ; /f\$]f/j fnf tyf lxtu]xl ; dlnf0{; xeful u/f0g]5 .
- a9l e6bf a9l hg; xeflutf xg]ofhgnf0{kflyldstf lb0g]5 .
- j 8f:t/lo ; fgf ofhgfx? pkf]mf ; ldlt dfkmf ; ~rfng ug{kyldstf lb0g]5 .
- ofhgf cgludg tyf dNoflg sfo{lg/Gt/ ?kdf xg]Joj :yf ldnf0g]5 .
- pTs{6 sfo{; DkGg ug{pkf]mf ; ldtnf0{; Ddfg tyf kf]; fxgsf]glit ln0g]5 .
- g]fn ; /sf/sf] sDkg] P] cg?k lgdfif ; ]fx? btff{ glas/0f / ; +rfng ug{glit ln0g]5 .
- gu/kflnsf Ifqleq 7hf, denmf / ; fgf ef]ts kafif/ lgdfif sfo{; ~rfng ug{sDkg] jf kmdh]gu/ kflnsfaf6 cgdtl Ing'kg]Joj :yf nfu'ul/g]5 .

## \*= vfg]fgl tyf ; /; knf0{

- :j R5 vfg]fgl :j :yo hlbufgl eGg] glitnf0{ cj nDag ub{ b]fosf sfds?nf0{ kflyldstfdf /flv sfu8l a9f0g]5 .
- ; a}gu/af; lx; nf0{\$ j ifleq :j R5 tyf ; knf vfg]fgl]sf]nflu cNksfnlg / bl3\$fnlg ofhgf sfo{nd agf0\$fo{og ul/g]5 . lgdfif wlg vfg]fgl ofhgfx]nf0{oyflz3|; DkGg ug{; DalGwt ; /sf/l lgsfodf lj zjf kxn ul/g]5 .
- wgu9ldf0{ gu/kflnsf lhNnfs} kyd vhf lbzfdSt If] 3f]ff xg] klxnf] gu/kflnsf ePsf]f cflduf]j ub{ca pkf]t kf{ ; / ; knf06Qm gu/ lgdfif ug{ljeGg ; /sf/l u} ; /sf/l ; 3 ; #yfsf] ; xof] ; dGj o tyf cfd gful/s ; d]sf] ; xeflutfdf kf{ ; / ; knf0{sfo{nd nfu'ul/g]5 .
- upB/ ; /; knf0{cleofg ; ~rfng ub{k]f]/ Joj :yfdf hf]b lb0g]5 .
- ; knf kfgl, :j R5 gful/s, k]o\$ gful/ssf]vfg]fgl]df kx] k]ofpg Ps 3/ Ps wf/fsf] sfo{ndnf0{qndzMcleofgsf]?kdf cuf8l a9f0g]5 .
- rfn'vfg]fgl ofhgfx?sf]lgdfif sfo{oyf lz3|; DkGg ul/g]5 . .
- gu/ If] leqsf ; fj h]gs :yfg÷rf]\$x?df vfg]fgl wf/fx?sf]h8fg ug{ Pj +; fj h]gs glh ; fen]f/ldf ; fj h]gs z]fnox?sf]lgdfif ug{glitnf0{sfo{ogdf Nof0g]5 .
- k]o\$ j ifvfg]fgl]df cf; ]gs, cf0/g tyf sf]nk]d{hffsf]Joj :yf ldnf0g]5 .

- jiff{sf]dlxgf vfgkfgl dfkmt lj leGg ; ?jf /f]sf]dxfdf/L kn]ng]; Defj gfnf0{d]bgh/ ub}; /f]f/j fnf ; xof]l lgsfo ; d]sf]; xof] / ; d]j odf kfgl z4ls/0fsf nflu lj leGg lj lwsf af/df hgr]gfdhs sfo]nd ; ~rfng ul/g]5 .

## (H; Ff0{

- wgu9ldf0{gu/kflnsf leqsf l; ff0{k]ffnl Joj l:yt ug{laz]f kxn ul/g]5 .
- gu/kflnsf leqsf ; a}s]ifof]o elddf l; Ff0]f]; lglZrtf ug{cfj Zos sfo{ul/g]5 .
- l; Ff0{; DaGwl glit, sfg], dfkb08 lgwf]0f u/l l; Ff0{u?of]gfsf]lgdf]f, sfo]f]og / :t/f]gltsf]nflu sfo{cuf8l a9f0g]5 .
- :yfglo ; fgf, ; tx tyf el'dut l; rf0{k]ffnl]sf]; ~rfng lgdf]f, ; wf/, dd]f ; Def/ tyf ; Jf zNssf]lgwf]0f / ; l]ng Joj :yfglo ul/g]5 .
- gbl vfhf af9L Pj +hnptkGg k]f]k lgoGq0f ; Dj Gwdf :yfglo hgtfsf]; xeflutfdf sfo{ cuf8l a9f0g]5 .

## !) ; fj h]lgs lghl ; fen]f/l

- lj sf; lgdf]f nufot k]f]f]f/ lgdf]fdf ; fj h]lgs-lghl ; fen]f/l gltnf0{cj nDag ul/g]5
- :yfglo ; fj h]lgs-lghl ; fen]f/l]sf cfos]hgf 5g]6 tyf sfo]f]ogdf k]yldstf lb0g]5 .
- :yfglo lj sf; df lghl l]f]sf]k]4g ub}; yfglo hgtfsf]k]ol]f nfut ; xeflutfdf ^) - \$) -pkef]f jf :yfglo hgtf\_sf]cj wf/0f cg?k lj sf; cfos]hgf sfo]nd ; ~rfng ug] gltnf0{cj nDag ul/g]5 .

## 3\_ Jftfj/0f tyf lj kb\oj:yfglo

### != Jfg tyf jftfj/0f

- jg tyf h]as lalawtfsf]; Af0f ub}j ]flgs jg Joj :yfglo nf0{prRr k]yldstf lb0g]5 .
- gu/kflnsf leq /x]f lglh, ; fdbflos tyf ; /sf/l jg l]f]leq x]f]rf]l lzsf/l /f]l jGohGt]sf]; Af0f ul/g]5 / jg 89]hf] jg cltqmd0f / sf7 rf]lnf0{lgoGq0f ug]gltnf0{ sfo]f]ogdf k]f]sf/l]tf Nof0g]5 .
- af9L klx/f]f6 hf]fpg e'; Af0f, t6aGw Joa:yfglo, a[ff/f]k]f]f/ h]s l]j l]wtfnf0{ Af0f ub}agnf0{89]hf]f6 hf]fpg 89]hf]lgoGq0f sfo]nd ; ~rfng ul/g]5 .
- ; fdbflos jg pkef]f ; dxx?nf0{lgodg / lgoGq0f ub}j g ; Af0f / lasf; ug]glit cj nDag ul/g]5 .
- ; fj h]lgs tyf jg l]f] leqsf vfnl hldgdf a[ff/f]k]f]f/ ub}nlug]5 .
- jftfj/0f ; Af0f ; Dj Gwdf lj Bfno :t/ ; Dd ; r]f]gf d]hs sfo]f]d ; ffng ul/g]5 .
- gu/kflnsf ; a]j 8fx? ; d]g]u/l hn]fo'kl/j t]f] ; Dj Gwdf :yfglo cg]hg sfo{of]hgf - nfkf\_ th]f u/l k]yldstfsf ; fy sfo]f]og ul/g]5 .
- gu/ l]f] leq Ps j8f Ps pBfg sfo]ndnf0{qndz nfu"ub}nlug]5 .
- ; 8s lsgf/sf vfnl hldgdf j8f tyf 6f]h, j l:tsf]; xeflutfdf j [ff/f]k]f]f/ ub}nlug]5 .

- gllh 3/ tyf lfqdf pBfg lgdf0f{ug{k}]; fxg ug{3/ gS; f kf; ubf{x/\$ 3/df sDtlf @ j 6f lj ?jf /flg] 3/wglnf0{ gS; f kf; ubf{ !) kltzt 56 lbg] glt ln0g\$ / ; f] sfohf0{qmdzMclgj fo{ub{nlug\$ .
- hyefal cgoqqlt ?kdf e0/x\$f] 9Ef vfgl / luL afnjf pTvggnf0{ sfo{fsl gu/kflnsfn] k]/lDes jftfj /0flo dNofsg ul/ 7\$sf dfkm pTvgg sfohf0{Aoal:yt ul/g]5 .
- j g kb/f/, j ghun / a[ff/flg ; DaGwl lazif sfoffhgf lgdf0f u/l nfu'ul/g]5 .
- j g, hEn, j GohGt; r/fr?El, hn pkofu, jftfj /0f, kof]/0f tyf hlij s lj lj wtf ; DaGwl :yfglo glit, sfgg, dfkb08, ofhgf, sfoffj og / lgodg ul/g\$ .
- ; fdbflos, ufdl0f tyf zx/l, wfld\$, sjlnotl jgsf]; Af0f, ; Dj 46, pkofu / lgodg ul/g\$ .
- gbl lsgf/, gbl psf; , gx/ lsgf/ tyf ; 8s lsgf/df / ; fj klgv vfnl hlluf, kfvf jf kv]/f lfqdf j [ff/flk0f, ; Def/, pkofu / Joj :yfglo ug{glit cj nDag ul/g\$ .
- g; l :yfglo, la?jf pTkfbg, lj t/0f, /flk0f / k] 46 sfo{mddf ; /f\$f/j fnf lgsfosf] ; dgj o / ; xofudf plrt Joj :yfglo ul/g\$ .
- cfo cfhqdfl cfwfl/t h8la6lsf]; Af0f / k] 46 ul/g\$ .
- :j R5 tyf :j :y jftfj /0f / hnfwf/ tyf j GoohGt\$]; Af0f Joj :yfglo ; DaGwl glit, sfgg, sfognd thdf, sfoffj og / lgodg ul/g\$ .
- jftfj /0flo hfvd Googls/0f / Goog sfj qdvl tyf jftfj /0fdyl lj sf; cj nDag ul/g\$ .

### @ljkb Joj :yfglo

- gu/ lfqdf xg]lj kb, dxfdf/l ; fy}; \$6nf0{Joj :yfglo ug{gu/ :t/lo lj kb Joj :yfglo ; ldlt u7g e0{; s\$]; Gbeqf cfufdl cf=j=df j 8f :t/lo lj kb\Joj :yfglo ; ldlt u7g ul/g\$ eg]gu/kflnsf sfoffhodf lj kb\Joj :yfglo zfvt :yfglo cftksfnlg s\$]; ~rfng ug{k}f/f/sf]tof/l u/lg]5 .
- k\$fkshGo hfvd vdnf0{ Googls/0f ug{lj kb\kj { tof/l ofhgf jf :yfglo **lj kb hfvd Joj :yfglo ofhgf thdf** u/lg\$ .
- k]o\$ j 8f tyf j :tldf vNnf lfq klxrfq ul/g]5 / klxrfq e} s\$]f lfqsf]; Af0f ul/g\$ .
- lj sf; sf ofhgf tof/ ubf{lakb\Golg/0fsf klfdf lj zif wfg lb0g]5 .
- gu/ :t/lo lj kb\Joj :yfglo ; DaGwl lj kb /fxt sfif v8f ul/g]/ p4f/ sfo\$]nfli /fxt ; fdfull / hgziQm ; DaGwl cfjZos glit thdf ul/g]5 ; fy} lakb\kl8tnf0{ tIsfn /fxt tyf p4f/ sfo\$]nfli /fxt tyf p4f/ 6fh lgdf0f ul/g\$ / p0m hg; l0mnf0{lj kb p4f/ ; DaGwl tfndl lb0g\$ .
- ej g lgdf0f ; kxtfnf0{s8f0sf ; fy nfu'ul/g]5 .
- lakb\kj {of/l tyf kltsof{ofhgf agf0{sfo{fj og ul/g]5 .

- lakb\kä{of/lsf nflu ; dbfosf] lfdtf lasf; ; DaGwl lqrofsnfksf nflu cGo ; /sf/L, u}; /sf/L ; 3 ; :yfsf]/rgfTds ; xof\ k\ktlsf nflu kxn ul/g]5 .
- lakb\hflvd Golgs/0f ; DaGwl sfo{of\hgf agf0{nfu'ul/g]5 .
- ljk\k\{t0f/L tyf k\ltsof\hgf, vfh tyf p4f/, /fxt ; fdullsf]kj{e08f/0f, ljt/0f / ; d\j osf]sfo\hfo{k\lyldstfsf ; fy cufl8 a9f0g\5 .
- k\ts[lj kbsf] k\lDes vfh tyf p4f/sf nflu df\hbf cj:yfdf /x\$]gu/ k\k\lnf0{ kl/rfnf]nflu ; f\ ; fwg / k\lj lwoQm agf0{t0f/L cj:yfdf /flvg\5 .

## #= k\mf] d\mf tyf 9n Joj:yfkg

- agu/jf; lsf]Pp6}/x/, :jR5, ; k\mf x/fe/f / ; d\ wgu9ldf0{gu/\ sf] gf/f ; lxt k\mf/d\fnf0{ Joj:yfkg sf nflu Nof08lk\N8 ; f06sf] vfh\l u/l k\mf/d\fsf] plrt Aoa:yfkg ug\glit cj n\ag ul/g\5 .
- hyfeflj k\mf/ k\mfNg] sfo\hfo{lg?T; flxt u/l gu/lf\sf] ; a}:yfgdf ; /; k\mf0{cleofg ; r\fnf ul/g]5 k\mf/ Joj:yfkgdf c; xof\ ug\hfo{sfg\l sf/j fxlsf] nflu cfj Zos k\\$bf cj n\j g ul/g]5 .
- ahf/ l\ge/l /x\$] ; 8s tyf ; fa\lgs cltq\md0fnf0{\bfgdf /fvL v\Nnf ; 8s, ; k\mf zx/-Open Road Clean Market\_ sf] cawf/0fnf0{q\mdz\ sf\o\j ogdf Nof0g\5 . ; fy} /fhdfu\\$]bf0fFaf0f\lxnf]r/0fdf \*@ lk\6 vfnL ul/g\5 / bf\}f]r/0fdf !)@ lk\6 vfnL u/f0g\5 . gu/kflnsfn]ejg lgdf\l cgdtl lb\bf !)@ lk\6 k\l5 yk # lk\6 5f8] dfq cgdtl lbg]glit ln0g\5 .
- gu/df Joj:yt 9n lgsf; sf nflu of\hgf th\lf ug{cfj Zos c\lbog u/fpg kxn ul/g]5 .
- jftfj/0f k\blf0f xg glbg gu/kflnsf leq dfkb08 ljk\ltsf knfli6ssf] ljk\lqm ljt/0f, k\bf\df /f\\$ nufpg]glit ln0g\5 . k\yd r/0fdf j 8f g+!) l\gnf0{knf:6s d\st j 8f 3f\ff ul/ s8f0sf ; fy sfo\j ogdf Nofpg]glit cj n\ag ul/g\5 .
- ; /f\\$f/j fnf lgsf0sf] ; xof\df Nof08lk\m ; f08 ; Dj Gwl yk c\lbog u/f0{ k\mf/ Jo:yfkgsf]bluf]kj\w ldnf0\h]5 ; f]sf nflu l5d\\$l gu/kflnsf; \ klg ; d\j o ul/g\5 .
- af6f]3f6f] tyf ; fj\lgs :yfgdf kz' r\lf\fofx? afw\\$f]jf 5f8\}sf\hfo{lg?T; flxt / bl08t ul/g]5 ; fy}lj leGGf ; 3 ; :yfx?; \ ; /; k\mf0{Joj:yfkgdf ; xsfo{ul/g\5
- ahf/nf0{ ; \b/ / ; k\mf /Ng ahf/ l\ge\eqsf] 9n lgsf; sf] sfo\hfo{ Aoa:ylt ?kn] ; r\fnf ul/g]5 .
- pkef\jo a:tx?sf]laq\l lat/0f sfo\\$f]nflu lgoldt cgludg ul/g]5 / cvfB tyf Dofb gf3\\$f vfBa:t\sf]laq\l lat/0f sfo{a\gb ul/g]5 .
- gu/l\df lgdf\l xg]hg; \k\\$f/sf ; fj\lgs Pj +glh ; Argf e\lDk k\lt/f\w xg]u/l dfq agf0g\}agfpg cg\lIt lb0g\5 .

- hlluf knl6<sup>a</sup> u/l Joj ; flos ?kdf sf/f]f/ ug{k] {vNnf If] ; lxtsf]gS; f gu/kflnsfaf6 clgj fo{?kdf :j ls[t u/fpg' kg]5 .
- lj kb\k|tsfo{ ofhgfsf nflu g]fn /Bqm ; f] f06l g]fn k]/l ; zq k]/l an g]fn ; d]sf] ; xsfodf lj kb\k|tsfo{l6dx?sf]lgdf]f u/lg]5 .
- gu/kflnsf If]nf0{ e]Dk h:tf b]L k]fksf] lft Gols/0f ug{ e]Dk k]t/f]L ej g lgdf0f{ tflnd cfaZostfsf cfwf/df ; ffng ug{ glit canDag u/lg]5 . ; fy} e]Dk k]t/f]w tflnd lnPsf lgdf]f Joj ; fol ; usf] ; Demff ; lxt 3/gS; f kf; sf nflu cfj ]bg lbg]clgj fo{Joj :yf u/lg]5 . k]o\$ j if{To:tf Joj ; flon] tf\$\$f]zNs It/l ; f] kdf0fkq glj s/0f ug{kg]5 .
- slxP/ hfg] / ghfg] km] / 5\$of0{ km]af6 df] / agfpg] sfohf0{ kfyldstfsf ; fy cuf8l a9f0g]5 .
- ahf/ ; km] /Vg rf]x?df lj leGg ; 3 ; :yfsf] ; d]j o / ; fen]f/ldf km] dnf0{n]vPsf l8Aaf /flvg]5 .
- km] d]f Aoa:yfkgsf nflu j8f :t/lo vfg]kfgL ; /; km]0{tyf :j R5tf ; d]j o ; ldlt, :yfglo ojf Sna, 6fh lj sf; ; ldlt tyf a:tl:t/sf ; dx jf ; ldltx?nf0{ kf] ; fxg ul/g]5 .

<sup>a</sup> - ; fj hlgS ; Jf tyf lfdtf lj sf;

!=; :yfut lj sf; tyf ; Jf kjfx

- hgtf sfoffhodf xf]g, sfoffho hgtfdf hfg' k5{eGGf]dh d]qnf0{:yflkt ul/g]5 .
- cfd hgtfnf0{ ; Jf lbg] sfoffhox?nf0{ k]olf ?kdf dx; " xg] u/l blgs k]f; lgs ; Jfnf0{enem6dQm l56f]l/tf] ; j ]he, hgdvl / kf/bzl{agf0g]5 .
- ; fj hlgS k]f; gnf0{ e]6frf/ dQm agf0g]5 . e]6frf/ lj ?4 zGg ; xgzlnf (Zero Tolerance) sf]glit cj nDag ul/g]5 .
- wgu9ldf0{gu/kflnsfsf]k]tj 4tf d!sfq ; lxtsf] ; Jf, e]g]dh gf/fnf0{gu/sf !\$ j 6} j8f sfoffhox?df yk k]fj sf/l agfpb}gu/kflnsfsf] ; fj hlgS ; Jf kjfxnf0{ ; Jfu]xl d]l agfpb}nlug]5 . h; sf nflu gu/kflnsfsf hgk]t lglwx? tyf sfo{t hgzltmsf] lfdtf lj sf; tflnd, cg]ej cf]fg k]fgsf nflu cj nf]g e]f0f u/fpg]Joj :yf ldnf0g]5 .
- sdff/lnf0{ ; do ; fk]f k]j l w d]l agfpesf nflu lfdtf lj sf; tflnd k]fg ug{glit canDag u/lg]5 . k]lnt sfo{t adf]hd sfo{ ; Dkfbgdf cfwf/lt sdff/l d]nf0g k2tlnf0{ckgf0g]5 .
- hgk]t lglwx? / gu/kflnsfdf sfo{t sdff/lx?sf alr s]Dtdf r]f]fl; s ?kdf ; eQm a]s a:g]glitnf0{sfo{t ogdf Nof0g]5 .
- sdff/lx?df pTk]off a9f0{ sfo{ Dkfbgnf0{ cjjn agfpg rfn' cf=j= b]v o; gu/kflnsfdf sfo{t sdff/l - cf=j= @) &#.&\$ b]v lg/Gt/ ?kdf ; Jf s/f/df sfo{t sdff/l ; d]\_ nf0{ dfl; s lkn8 eQf / :yfglo eQfsf]Joj :yf u/l pTk]t ug{glit

In0g§ . a]Q lj sf; nf0{d]bgh/ u/l **JOB ROTATION, JOB ENLARGEMENT** h:tf  
sdff/L Ifdtf lj sf; sf sfog]md ; ffng u/lg]5 .

- s/f/ ; Jf4f/f Joj :yfkg u/lPsf hgztm]dhet ?kdf cu]ltmdf a; l sfo{ul//x\$]xbff  
ut j if{ b]v lg/Gt/ sfd ub]cfPsf tyf ; Jf s/f/df sdff/L 5gf§ tyf l; kmfl/z  
; ldltsf]l; kmfl/z cg]f/ ; Jf s/f/df lgoQm df]bf ; Jf s/f/df /x\$]f hgztm]nf0{csf]  
Joj :yf geP ; Ddsf nflu lg/Gt/tf lb0g§ .
- gu/kflnsfdf cfot]hgf sfog]md 5gf§ sfо{ Pj +cGo :Yffglo :j zf; gsf lf]df sfо{  
ug]g]6f]lj sf; ; ldltx?sf]u7g tyf ; dg]o / ; xhl]s/0f ug]g]sfo{cBfk] /x\$]fn]  
xfn sfо{t % j 6} ; fdflhs kl/rfnxs?sf] ; Jf ; lj wfnf0{ sfod /flv ; Jf s/f/nf0{  
lg/Gt/tf lb0g§ / lghx?nf0{cfj Zostfg]f/ s]b]jf j 8f sfof]ox?sf]k]f; lgs sfddf  
; d] k]/rfng ul/g§ .
- gu/kflnsfsf] k]f; lgs s]b]j 8f g+!) l:yt cf^g} :j fldTj df /x\$]f h]lfdf d]o  
k]f; slo ej g lgdf]f sfof]f0{lg/Gt/tf lb0g§ . ; a}j 8fx?df cf-cf^g}ej gaf6 ; Jf  
; ~rfng ug]sfo]f]yfngl ul/g§ . cfufdl cf=j=df j 8f g+!! sf]ej g lgdf]f sfof]f]  
yfngl ul/g§ .
- b]gs k]f; gnf0{l56f] 5l/tf] agfpg lj B]lo kf]fnl nfu' ul/g§ . gu/kflnsfsf]  
cf^g}j ]f; f06dfkm]gu/sf] ; Dk]f{ ; f]gf ; f]h]gs ug]sfo{k]De e0; s]f]x]f ; f]  
sfof]f0{lg/Gt/tf lb0g§ .
- **ahgtf ; u hgtfsf] ;/sf/, l56f] 5l/tf] / ; j {he ; Jfkt ug] gful/ssf]  
clwsf/** c]wf/0f cg]f/ x/]s dlxgf s]Dtdf Ps j 8f sfof]osf]cgludg ul/g§ . gu/  
k]vaf6 :ynut ?kdf hfgk]tlgw]gu/af; l e]3f6 sfog]md u/l ubf; f] ; gg] sfof]f0{  
lg/Gt/tf lb0g§ .
- ; zf; gsf cfwf/e]t k]fx? p]Q/bfloTj, h]fkm]xtf, kf/blz]f, hg; xeflutfnf0{  
k]4g ub]; Jfuf]lx?nf0{; zf; gsf]cgel]t lbnf0g§ .
- k]o]s j 8fdf ubf; f] k]6sf]sf] Joj :yf ul/g§ . h; df /fdf]sf] u/]f] gu/]f]f0{x]l  
/fdf]sf] ugh]f0{cem/fdf]ug{k]f] ; fxg :j ?k k]':st]sf] Joj :yf ul/g§ .
- gu/kflnsfsf] ; Jf k]fx tyf sf]f]x]sf] ; Da]wdf lgoldt ?kdf ; f]h]gs ; b]f0{  
ul/g§ / j 8fdf klg j 8f :t/lo ; f]h]gs ; b]f0{ul/g§ .
- lgj f]rt kbflwsf/l / sdff/lx?nf0{ sDk]b/ ; Dj GwL tflnd lb0g] gl]t canDag  
ul/g§ .
- sdff/lnf0{ p]k]y/t ug{ sdff/l]sf] of]otf Ifdtf / lj 1tfsf cfwf/df lhDd]f/l  
pkoQm JolQmnf0{ pkoQm :yfg -Right Man in the Right Place\_ eGg] l; 4f]t  
kl/kfng ul/g§ .
- sdff/l / hgk]tlglwn]c]nDj g ug]cfr/ ; k]tf s8f0sf ; fy kfngf ul/g§ .
- k]o]s j 8f tyf gu/ sfok]flnsfsf]sfof]od]l8lh6n gful/s j 8fkq /Ng] Joj :yf ldnf0g]  
5 . klxn]r/0fdf k]o]s j 8fdf ; f]h]gs ; f]gf kf6L /flvg§ . ; Jf k]fxsf ; Gbe]f k]kt

xj cfPsf ; bnfj ; Nnfx Pj +ugf; f] / ph/lsf] ; bjf0{ tLsf} ug{u/l cfj Zos Joj :yf ldnf0g§ .

- sfo{ ; Dkfbgsf cfwf/df b08 / k'isf/sf] Joj :yf ul/g§ . klo§ j if{gu/kflnsf 3f]f0ff ldt c; f]h @ ut]sfofhosf]Ps hgf sdff/lnf0{pTs[6 sdff/lsf]?kdf k':st ul/g§ ; f]sf nflu sfoj lw tof/ u/l sfofllnsfsf ; b:ox? ; lDlnt sdff/l dNofsg ; ldt u7g u/l sfofj ogdf Nof0g§ .
- cfufdl \$ j if{ ; a)j 8fdf E-Governance sf]cj wf/0ff cg?k sfo{ ; ffng ug{ul/ l8lh6n k]j lwsf]lj sf; ub{nlug§ / sfuh /lxt ; Jf k]fxnf0{Jofj xfl/s ?kdf qmdzM k]jdf Nof0g§ .
- hgtfn]dfu ug{sfgb adf]hdsf hg ; s}; k]gf pknaw u/fpgsf nflu Ps ; eGq lgdf]f u/l hgtfsf]; k]gfsf]xssf]; Ddfg ul/g§ .
- lj sf; lgdf]f / ; zf; g sfof ug{sfof ; xof] k]ofpg] p2]on] gu/ leq vf] tyf lj sf; kqsf/tf ug{kqsf/nf0{j flif§ ?kdf k':st ul/g]glit cj nDj g ul/g§ .
- k]j lwd]l gu/ lgdf]f ug{cleofgsf nflu gdgfsf] ?kdf rfn"cf=j=df gu/kflnsfsf klo§ j 8fdf **l8lh6n** ; k]gf **k]6L** lgdf0f{/ ; ffng sfo{k]De ul/g§ .
- :yfglo ; /sf/ ; ffng Pg, @)&\$ df Joj :yf eP adf]hd cj sf; sf]fdf x/\$ j if{/sd lj lgofhg u/l sdff/l sNof0fsf]fsf] ; ffng sfofllnsfaf6 :j ls]t lj lgofdfj nl af6 ul/g§ .
- gu/kflnsfsf] cfk]n} k]tgdf lj Zj sf lalegg zx/÷sfpG6lx?; E ldt]l -Friendship\_ ; DaGw lj sf; ug{glit cj nDj g ul/g§ .
- gu/:tl/o cgludg ; ldt u7g u/l gu/kflnsf lf] leqsf ; Dk0f{ultlj lwx?sf]cgludg sfof0{Joj l:yt ul/g]5 .
- gu/kflnsfsf sdff/lsf]lxtnf0{lbfgdf /flv sdff/ln]df; s ?kdf lglzrt /sd hDdf u/l ; ~rfng xj u/l Ps sdff/l sNof0f sf]f :yfgf ul/g§ / ; f]sf]fsf] ; ~rfng sfoj lw dfk]t ul/g§ .
- lgj fl]rt kbflwsf/lnf0{sfoj lw lgdf]f u/l ofubfgdf cfwf/t lj df sfofmd qmdzM nfu' ub{nlug§ .
- gu/kflnsfsf]sfofhosf]j :tut cfj Zostfsf]cfwf/df s]b] ; /sf/af6 :j ls]t b/j Gblnf0{ cfwf/ dflg cfj Zos ; fu7lgs ; Argf / hgzlQmsf]olsg ug{ ; u7g tyf Joj :yfgf ; e]f0f -Organisation & Management Survey \_ u/f0g§ .
- x/\$ j 8fdf of f k]k]n 8]ssf]:yfgf u/] ?rl, cfj Zostf / lfdtf cg; f/ of fx?nf0{ cledvls/0f tflnd k]fg u/l s]f dhb', l; sdl{ 8sdl{ lj B't k]j lws, knDa/ h:tf k]j lws 1fg ; lk oQm hgzlQm tof/ ug{.

## @= ;fj h̄lgs v/lb tyf ;DklQ Joj :yfg

- gu/kflnsfsf]nflu ; fj h̄lgs v/lb tyf c̄go aGbf̄:tlsf ; fdfg ; DaGwl l̄j ifosf]; Dkfbg ; 3lo, k̄bz / gu/kflnsfsf]dfhbf sfgbsf]kl/wl leq /x] ; Dkfbg ul/ḡ .
- gu/kflnsfleqsf] ; fj h̄lgs tyf ; /sf/l ; DklQ, ; fdbflos ; DklQ, ej g, ; 8s, k; n, Joj ; fo, k̄bf̄f/, pBf̄, vfgl tyf vglh, j gsf]lj j /0f ; lxtsf]cBfj lws clen̄nf0{ Joj:l:yt ul/ḡ .
- gu/kflnsfsf]:j fldTj df /x\$] ; DklQsf]cBfj lws clen̄y /flvḡ .
- gu/kflnsfl:yt ; /sf/l ; DklQsf] ; Af0f, ; Da4g / PsIsf] cBfj lws ljj /0f /flvḡ .

## #= :yfglo tx, k̄bz / ; 3; Esf]; Dj Qw / ; dgj o tyf j 8f; Esf]; dgj o

- ; 3 tyf k̄bz txdf ; h̄wfg tyf sfgb adfjhdsf] ; xeflutf tyf kltlglwtj sf]Joj :yf ldnf0ḡ .
- lhNnf ; dgj o ; ldlt, j 8f tx; Esf] ; Dks{ ; dgj o, kqfrf/, ; ef, ; df/f, lzi6frf/ nufotfsf l̄j ifodf Joj l:yt sfotj lw ckgf0ḡ .

## \$= a}s Joj :yfg

- gu/ ; ef / gu/ sfotkflnsfn]lgdf0f u/\$f]sfgbsf]kl/lw leq /x] x/\$ ; efsf]a}s Joj :yfg Joj l:yt ?kdf ul/ḡ .
- sfotkflnsfsf]lgdf0f?sf]lj Blto dflbdaf6 clen̄ls/0f tyf k\$ fzg ul/ḡ .
- sfotkflnsfsf lj legg ; ldlt, pk; ldlt, sfotkflnsf]a}s Joj :yfkgnf0{r:t b?:t / Joj l:yt ul/ḡ .
- a}sssf] dNo, dfotf tyf jl/otf ; dtinf0{dlib gh/ ub{a}snf0{cgzfl; t / doflbt agf0ḡ .

## % ahf/ cgludg, u0f:t/, gfkf, vfB ; ylf / pkefQmf lxt ; Af0f

- :yfglo Jofkf/, j fl0fHo, j :t\$]dfu, cfkl't{Joa:yfg tyf lgoldt cgludg ul/ḡ .
- ahf/ tyf xf6 ahf/nf0{Joj :yfg ul/ḡ .
- pkefQmf clwsf/ tyf lxt ; DaGwl glit, sfgb, dfkb08 lgdf0f / ; f]sf]Joj l:yt sfotkflng / lgodg / lgodg ul/ḡ . sfnfahf/lnf0{k0fPkdfl lgodg ul/ḡ .
- :yfglo j :tx{sf]pTkfbg, cfkl't{tyf lgsf; l k|f0f, dNo lgwf0f lgoldt cgludg u/lḡ .
- :yfglo Jofkf/ / j fl0fHo ; DaGwl k|f0f/ lgdf0f sfotkflnf0{k0fyldstfdf /fvl sfotkflnf0{a9fpf]glit cj nDag ul/ḡ .
- :yfglo j :t'/ ; Jf Jofkf/sf]dNo tyf u0f:t/sf]cgludg / lgodg ul/ḡ .
- pkefQmf ; rtfgf, nlfnt pkefQmf sf] nut Joj :yfg / :yfglo j :t' tyf ; Jfsf] u0f:t/ k/lif0f sfotkflnf0{a9f0ḡ .
- vfglkf, vfB kbffyf]u0f:t/ lgodg ul/ḡ , :yfglo Jofkf/ k|f0f ; xhls/0f / :yfglo af4s ; DklQsf] ; Af0f, k|f0f / clen̄yf1g ul/ḡ .

## ^= cfGtl/s nyfk/lif0f

- cfGtl/s nyf k/lifssf] Joj :yf u/l sfotkflnf0f cfGtl/s nyfk/lif0f zfvf af6 sfotkflnf0f ul/ḡ .

- ; flj s uf=j=; =sf]nÿfk/Lf0faf6 b]vPsf j ÿhÿf]nut lj j /of tof/ u/l aÿh'c; h pk/ ul/gÿ . ; f]sf]clenÿ Joj :yfgk ul/gÿ .
- clGtd nÿfk/Lf0f sfoÿf ; xofÿ ; dGj o / ; xhls/of ul/gÿ .
- nÿfkfng ; Dj Gwl lfdtf lj sf; tyf tnfldsf]Joj :yf ul/gÿ .
- cflyÿ ; zf; gsf nflu cfufdl cflyÿ j ifÿf cfftl/s nÿfk/Lfs lgoQm u/l cfftl/s nÿfk/Lf0f ug}Joj :yf ldnf0gÿ / aÿhhf0{; dod}kmfÿ ug}Joj :yf ldnf0gÿ .

### & **lj bf, pt; j, pbl{ hfqf, kj { pkfwL, lj elf0f**

- :yfglo rf8kj { ; fj hlg s lj bf, pt; j, hfqf, pbl{cflbsf]:yfglo cfj Zostf cg?k plrt Joj :yfgk ul/gÿ .
- pkfwL tyf lj elf0f ; Dj Gwl l; kmf/z, clenÿ Joj l:yt ?kdf /flvgÿ / lj t/of sfoÿf0{k/bz{agf0gÿ .

### **r= sfgÿ tyf Gofo**

#### **@ gu/ kÿ/l M**

- rfn' cf=j=sf]gltut Joj :yf / c:yfol b/aGbl l; hg eP cg?kf kÿqmoF kÿf u/l gu/ kÿ/l ; Jf s/f/df lgoQm ul/ ; s\$]f] ; Gbeÿf gÿfnsf] ; lawgsf]wf/f @@^ sf]clwgdf /xl gu/ kÿ/l Pg lgod agf0{gu/ kÿ/l ; Jfnf0{Joj l:yt ul/gÿ .
- :yfglo tx ; ~rfng sfoÿwI cg?k gu/sf]zflgt ; /lff / hg; Jfsf]sfdnf0{Joj l:yt ug{gu/ kÿ/l u7g kÿqmoF cuf8l a9f0g]5 .
- ; 3lo tyf kþÿ sfgÿsf]clwgdf /xl gu/ kÿ/l sf] ; ~rfng tyf Joj :yfgk gllt, sfgÿ, dfkb08, sfoÿj og / lgodg ul/gÿ .
- gu/ kÿ/l dfkmt bÿfosf sfo{ ; Dkfbg ul/gÿ .
  - gllt, sfgÿ, dfkb08, lg0fÿx? sfoÿj og ; DaGwl sfo{
  - ; fj hlg s efÿt ; Argf / ; Dkl0sf] ; Af0f ; DaGwl sfo{
  - gu/kflnsfdf xÿ] ; ef ; df/fÿ, k/Dk/fut hfqf, rf8kj \$f]Joj :yfgk ; DaGwl sfo{
  - :yfglo ahf/ tyf kflsÿ :ynsf]Joj :yfgkdf ; xofÿ ; DaGwl sfo{
  - sfoÿflnsfn]tf\$]adflhdsf gllt, ofhgf, sfoÿnd sfoÿj og ; DaGwl sfo{
  - gu/ a:tl ; / ; kmf0{ ; DaGwl dfkb08sf] sfoÿj og / s; / pk/ 5fglj g / cg' Gwfg ; DaGwl sfo{
  - :yfglo Goflos ; ldltu]/\$f cfbÿ, kmf nf sfoÿj og ; DaGwl sfo{
  - sfoÿho kl/ ; / ; Dkbf, ; fj hlg s, Pÿfgl, klt{hlluf, ; fj hlg s ej g tyf efÿts kÿfÿf/sf] ; Af0f / ; /lff ; DaGwl sfo{
  - lj kb\Joj :yfgk ; DaGwl sfo{
  - ck/fw /f\$yfd tyf cg' Gwfg ; DaGwl sfo{
  - kmfky tyf xf6 ahf/-ub/L\_sf] ; /lff Pg +cGo Joj :yfgk ; DaGwl sfo{
  - efÿts ; Argf lgdfÿ sfoÿf] /yby, gS; fkg; gu/l ej g ÷ ; Argf lgdfÿ u/\$f] xsdf ; f\$]lgoGq0f tyf ; fkg ; sng / kltj ÿ hfgsf/l ; DaGwl sfo{
  - blgs ultlj lwsf]lgoldt kltj ÿg ; DaGwl sfo{
  - sfnf ahf/l tyf u0f:t/ lgoGq0f ; DaGwl tf]SPsf sfo{

#### **@ Gofo, sfgÿ tyf dfgj clwsf/ kj 4g**

- c; xfo / cGofodf k/\$fx?nf0{lgzNs sfggl k/fdz\$ f nflu cfj Zos Joj :yf ldnf0g5 .
- sfgb lj kl/t :yfkf ePsf pBf, snsf/vfgf, kfs[ts ; fts] cglrt tj /n] bfg ug[lf0{sfggsf]bfo/fdf Nof0g5 .
- ljjfb ; fwfg / djlndnfksf nflu s[b] / ; a} j 8fx?df nflu djlndnfk s[b] :yfkf, ; ~rfng / lfdtf lj sf; ul/g5 .
- zflgt ; /lff ; b[ / k[e]fj sf/l j gfpq ; /lff lgsfox?sf]kj f[f/ lgdf0fdf cfj Zos ; xofj ul/g5 .
- ; lawfgdf pNn]vt ; a}; awflgs Aoa:yfx?, k[b] sfgb / :yfglo tx ; ~rfngsf nflu ag\$ f sfgb tyf sfowlx? dftxt /lx sfoffj og ul/g5 .
- rfn'gu/ ; efaf6)Gofols ; ldlt -sfollw ; DaGwl\_Pj,@)&% hf/l ul/g5 .
- Goflos ; ldltf] ; lrj fno, Joj :yfkf u/l Gofo, sfgb, dfqj clwsf/ kj 4g tyf djlndnfk / dlb:yt, lg0f6 tyf km nf sfoffj ognf0{jofj xfl/s ?kdf sfoffj ogdf Nof0g5 .
- Gofo tyf sfgb /fHosf]kl/kfngf ub{dfqj clwsf/sf] ; Af0f tyf kj 4g u/l JolQm / ; dbfoalr djlndnfk / dlb:ytfsf]sfonf0{jofj xfl/s ?kdf sfoffj ogsf]z?j ft ul/g5 .
- Goflos lg0f6 tyf km nf sfoffj ogsf] nflu Gofols 0hnf; nufotsf ef]ts ; Argf lgdf0f, ; yfut lfdtf lj sf; / ; fu7lgs ; Argf lgdf0fsf]sfo\$ f]yfngl ul/g5 .
- Gofols 0hnf; :yfkf ul/g5 .

## #= ljwfog

- sfollnsf tyf ; efd k[b] ugkg]lj legg Pj, Igod, lgb]zf Pj +sfollw nufotsf sfgbsf]d:of] tof/l ubf{ ; f\$ f/j fnf ; u/fo ; emj tyf ; Nnfx ln0{clgt tof/l ul/g5 .
- glit, sfgbsf]kdf0f]s kltf] ; Af0f, k\$ fzg / clen]nf0{jofj l:yt ul/g5 .

## 5= ljiQo lfqjx?

### !fZj kl/rfng

- kultzln s/ koffnl cj nDag ul/g5 . ; f\$ f nflu s/ ; DaGwl hgr]gfdhs sfogmdx? ; ~rfng ug]glit cj nDag ul/g5 .
- ; a}s/bftfx? :j tMkmt{?kdf s/sf]bfo/f leq cfpg]u/l s/sf gof+lfq? klxrfq ub{s/sf b/df Jofks Go]ls/0f u/l sfoffj ogdf Nofpg]glit cj nDag ul/g5 .
- s/ k]f; gnf0{ ; /n ; j n / kf/bzl{agf0g]5 . ; a}lsl; dsf cfo / Joj ; fonf0{ s/sf]bfo/fdf Nof0g]5 .
- s/bftfsf]clen]v cBfj lws ul/g5 . gu/kflnsfn]kj fx ug{ ; ]fnf0{s/ tyf zNs ; u/ cfj 4 u/l g5 .
- cfctl/s cfo j[4 ug{ /0fgllt cj nDj g ul/g5 .
- /fhZj k/fdz{ ; ldltf]; emj sf cfwf/df s/ ; b:t/, zNs, ef8f lgwf{0f ul/g5 .
- tf]sPsf] ; dodf a9l s/ j empg]s/bftfnf0{ ; Ddfg ul/g5 .

- s/bftf lzlf dfkmt gu/j f; lnf0{s/ ltg{clek/t ul/g]5 .
- Plss[t ; DkQL s/ -IPT\_kfnldf hfg]glit cj nDj g ul/g]5 .
- s/sf gof+ eej gf klxrfgsf nflu cllbog ul/g]5 .
- 3/ axfn s/ lgoldt ?kdf aempg k[t; fxg ul/g]5 / lgoldt ?kdf cgludg ul/g]5 .

## @ Ijlo Joj :yfkg tyf ; Zf; g M

- Ij Qlo cgZf; g sfod ug{zGo kZsl glit nfu"ul/g].
- s/sf]b/df j[4 eGbf s/sf]bfo/f Ij :t/ ug{glit ln0g]5 ; f]cg?k Plss[t ; DkQL s/ nuf0g]5 .
- :yfglo txn]sfgb cg'; f/ kfkt ugkg{s/ b:t', ; ]fzNsnf0{ ; dofgsh j ]flgs Jofj xfl/xs, gful/Sdyl tyf kf/bzl{agf0{gu/sf] ; du]cfltl/s cfodf j[4 ul/g] glit cj nDag ul/g]5 .
- cfly\$ kf/blzfsf nflu gu/kflnsfdf ePsf x/\$ cfly\$ sf/f]f/x?nf0{j } ; f06 dfkmt lgoldt ?kdf ; fj hlgcs ul/g]5 .
- gu/kflnsfaf6 ul/g] ; Dk0f{ 7\$sf k66fx? E-Biding dfkmt ul/g] glit cj nDag ul/g]5 .

## h=jljw

- gu/kflnsfsf] s; fxf kx/l rf\$lnf0{ xfn; dd ufhahf/ Onfsf kx/l sfoffhosf] sfo{f]df /flvPsf]df pQm rf\$lnf0{Onfsf kx/l sfoffho wgu9lsf]sfo{f] leq kfg{ ; DaGwt ; /f]f/j fnf lgsfodf kxn ul/g]5 .
- s]b| tyf j 8fx?sf] sfdnf0{Joj l:yt ug{rfn' cf=j=df c:yfol b/j Gbl ; hgf u/l cfj Zostf cg'; f/ hgzlQm egf{ul/Psf] x]f cfufdl cf=j=df cfj Zostf cg'; f/ pNn]vt c:yfol b/j Gblsf] ; ldf leq /x] :yfglo ; /sf/ ; ~rfng Pj,@)&\$ tyf kfInt sfgbsf]kl/lwleq /x] ; ]f s/f/df ln0{Joj :yfkg ug{glit cj nDag ul/g]5 .
- gu/kflnsfsf lj ?4df lj leGg Ifqaf6 cbfntdf ph/l kg{Sg] ; Defj gf tyf Gofols sfohf0{Joj l:yt ug{/ sfgbL k/fdzsf nflu s/f/df Ps hgf sfgbL ; Nnfxsf/sf] lgolQm ul/g]5 .
- **gu/jf; lsf ubf; fx? ; Gg]l; 4fGtnf0{canDag u/lg]5 . h; sf nflu k]o\$ j 8fnf0{** ; do / ldt lgwf0f u/l gu/ kdfv, gu/ pkkdfv / kdfv kZf; slo clws[t ; xlt j 8f sfofhodf up/ hgtfsf ; d:of / ubf; x? ; Gg]glitnf0{lg/Gt/tf lb0g]5 .
- gu/kflnsf Ifq leq ePsf bfx ; :sf/ :ynx?sf]:t/f]gtl / lj sf; ub{nfg]glit canDag u/lg]. h; sf nflu :yfglo, gu/jf; l / gllh Ifqsf] ; xsfodf bfx ; :sf/ 3f6 lgdf]f / Joj :yfkg ub{nlug]5 .
- :yfglo tyf /fli6o blgs klqsf, /]Bof] 6]lllehgsf ; jfbfft tyf kqsf/x?nf0{ gu/ Ifq d}/x] sfd ug{Joj :yf ldnfpqsf nflu ; DaGwt lgsfo ; u ; dGjo u/lg]5 . g]fn ; /sf/sf] :j ldtj df /x]sf ; /sf/l ; ff/ dflbdx?sf ; jfbfftfx? gu/kflnsf Ifq d}/x] sfd ug{J ftfj /0f ldnfpq cfaZos sbd rflng]5 .

- gu/kflnsfsf]lj sf; lgdfsf sfo\$] ; xhtfsf]nflu Pp6f u\$, sfofhosf]sfdnf0{ Joj l:yt ug{Pp6f hlk tyf !\$ j 6}j 8f sfofbox?sf nflu df/ ; f0sn vl/b ul/g\$ .
- **GIS / 18lh6n xfp; gDa/LÉ koffnlnf0{qndzM sfof] ogdf Nofpg]glit cj nDag ul/g\$ .**
- wgu9ldf0{gu/kflnsfsf]cf^g}PK; alg; s\$] xf gu/kflnsfn] ; ffng ug{ljlj w ultlj wx? lgoldt ?kdf ; fj hlg\$ ug{gltnf0{lg/Ct/tf lb0g\$ .
- gu/ Ifdf ePsf lj B't kfjhx?nf0{gDa/LÉ ug{sfo\$]yfngl u/lg]5 . ; fy}gu/lf leq lj B't kfjdf s]nnf0{ g\$, Nof08 nf0gnf0{s/sf]bfo/f leq Nof0g]5 .

**k|ttstf{**  
 kihSdf/L >]7  
 pk-kdv  
 wgu9ldf0{gu/kflnsf  
 ldit M@)% c; f/ !) ut]cf0faf/